Marketing Through Transformational Times

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A Force for Good, A Force for Growth

Our Discussion

Brand Challenges & Opportunities During Uncertain Times

Implications For Marketing While Looking Ahead

Intel's Brand Journey

Q&A









2020 – What A Year!

Global Pandemic



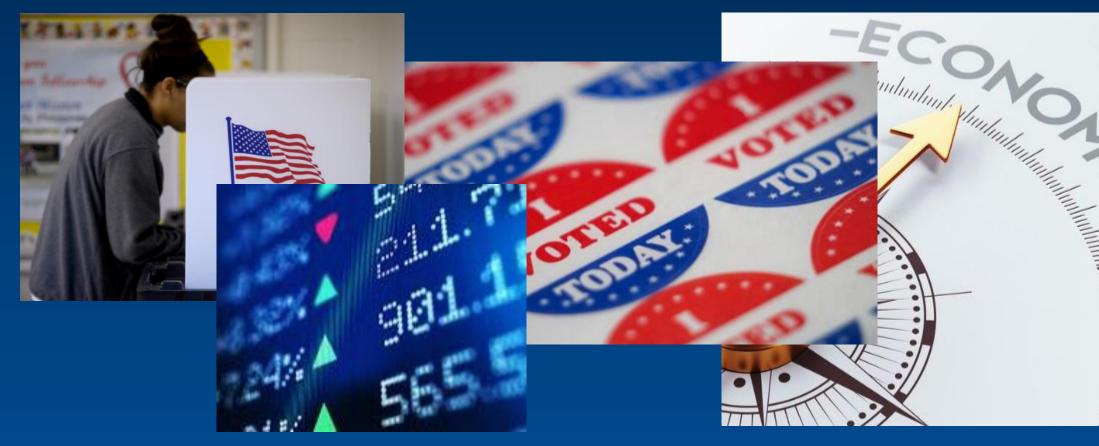
Accelerated Digital Transformation



Social Change



Economy/Elections



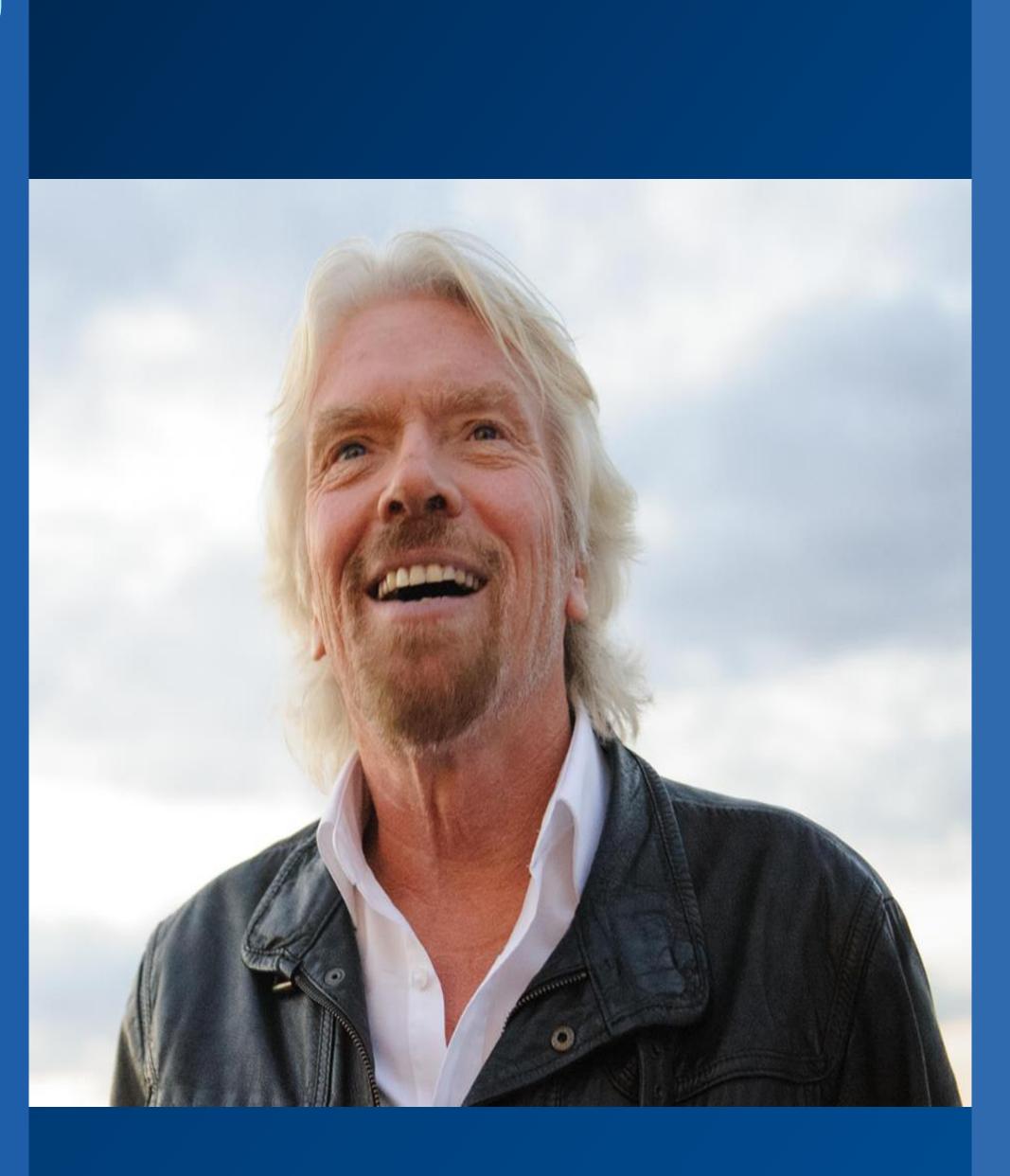






"Doing Good is Good for Business" - Sir Richard Branson

- Reduces turnover rate by up to 50%
- Increases productivity by up to 13%
- Boosts employee engagement and satisfaction by up to 7.5%







What We Learned From the Last Recession

2005

Pre-Recession

Drivers of Brand Strength

Prestigious

Trendy

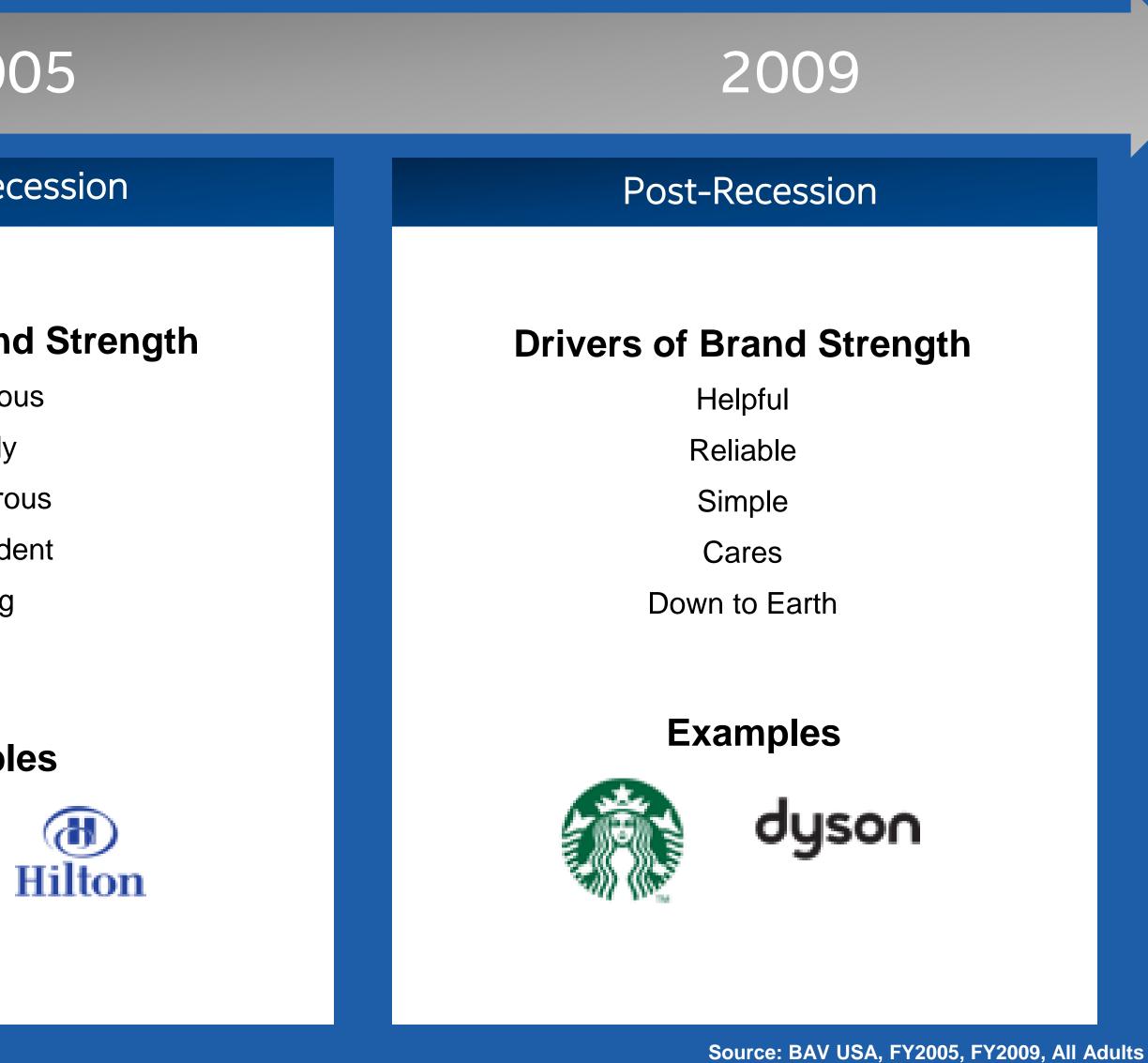
Glamourous

Independent

Daring

Examples





In times of uncertainty, helpful, human-centric brands prevail

intel.



What We Are Seeing During the Pandemic

- Pre-quarantine strong brands lived squarely in performance, innovation and value •
- \bullet

Brand	Brand Perception Pre-Quarantine	Brand Perception Post-Quarantine
VISA	Creative/Worth More	Customer Centric/Reliable
amazon	Creative/Worth More	Visionary/Humanistic
xfinity	Creative/Worth More	Reliable/Convenient
Hilton	Dynamic/Worth More	Visionary/Humanistic
intel.	Dynamic/Worth More	Visionary/Humanistic

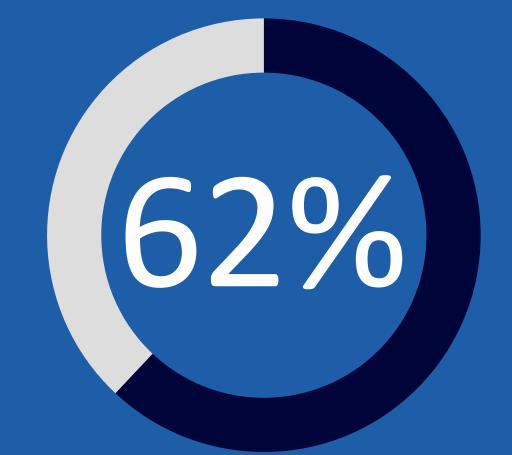
Source: BAVSocial, USA, Facebook, Twitter, Instagram, Blogs, Forums, Search, Website; Pre: Jan. 1, 2020-Feb. 29, 2020, Post: March 1, 2020-present (Based on Correspondence Analysis)

Post quarantine the most meaningful change were those that shifted perceptions to be more customer and human-centric by taking action



6

People Expect More From Brands Than Ever Before



of people worldwide trust private companies more than the government to take care of their needs

Source: BAV Global Best Countries Study 2020

72% of people agree that brands have a responsibility to drive social change

66% of Americans say that advertisers should use their power to improve the accuracy of content on social networks

65% of people agree that brands supporting racial equality can make a real difference





Looking Ahead

EMPATHETIC & CONNECTED

- Consider how and why your brand solves human problems \bullet
- Celebrate user creativity as a catalyst

ACTION AND ACCOUNTABILITY MATTER

- Brand actions reflect brand communications \bullet
- Find your purpose and live into your values

EMPLOYEE & CUSTOMER ADVOCACY ARE CRITICAL

- Alignment between internal behaviors, external reputation and brand \bullet goals
- Clearly link the way you do business externally with the internal \bullet initiatives that make you unique





Meet the New Intel Our Journey





New Brand Platform - Mapping To Intel's Vision

The catalyst that moves the world forward

Intel is a catalyst for world-changing, life-enriching technology. We create action and positive impact. We innovate so our partners can innovate. We create technology that moves the world forward.

BRAND AMBITION





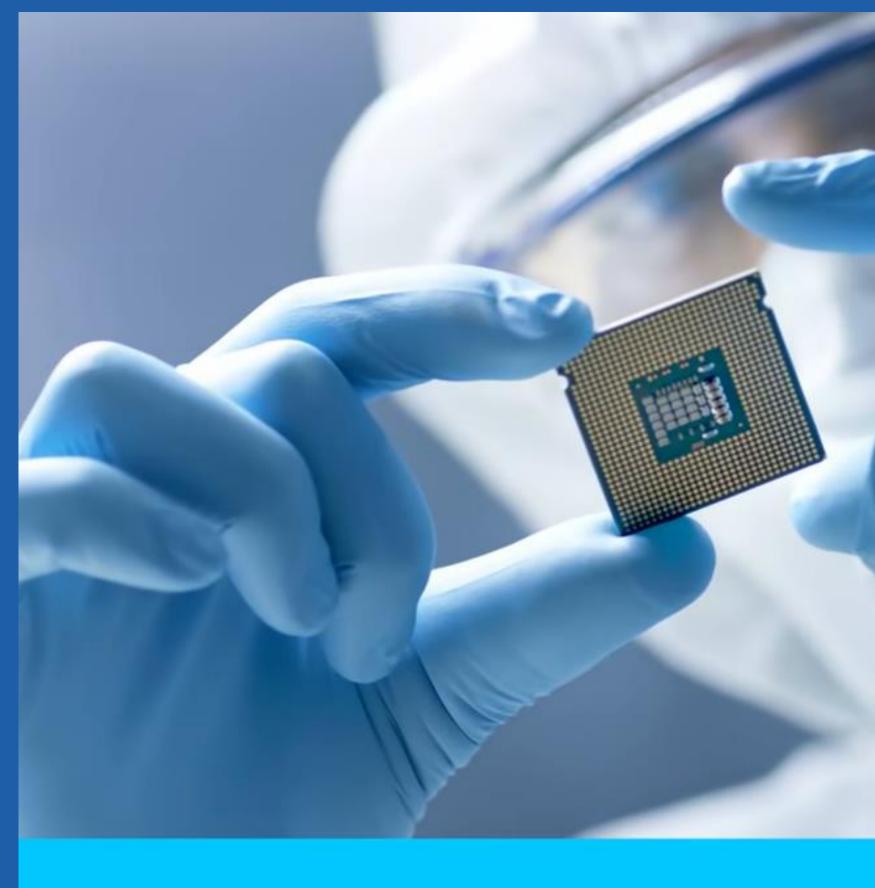
We Built the Future on our Heritage







The New Intel Brand



•Visual Identity Sizzle: https://www.youtube.com/watch?v=qCUAEDvaJsY

that leads to something







"Don't be encumbered by history

Go out and do something wonderful."



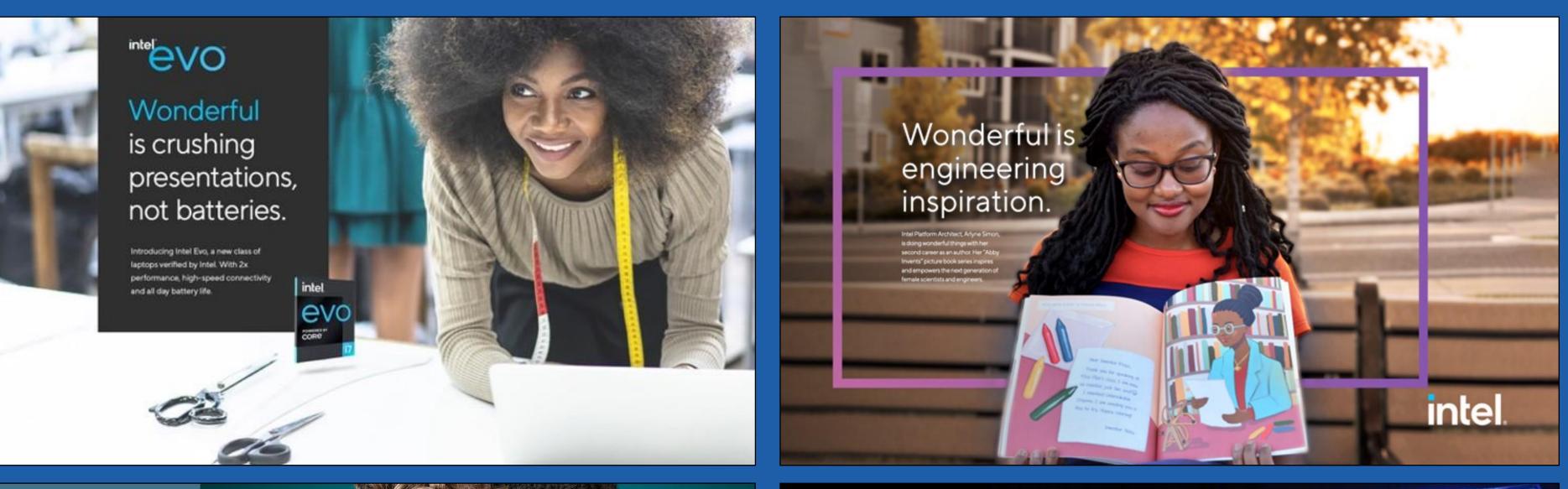








How Wonderful Comes to Life



Wonderful is spotting serious health conditions in seconds instead of hours.

intel

Our

Our

Products

Products



Data centers powered by Intel[®] Xeon[®] Scalable processors with built-in AI acceleration have revolutionized the way doctors evaluate medical images. Now, cardiologists can

examine all four chambers of the heart 5.5x faster. Just imagine what you can do with Intel Inside.

intel.	intel.	intel.	intel.
Xeon	Xeon	Xeon	Xeon'
PLATINUM	GOLD	SILVER	BRONZE



Our People

Wonderful is keeping hospitals healthy.

red with Intel to create Viole a virus-killing robot that disinfects hospital ms with UV light. By using an Intel* ion Processing Unit (VPU) thAl platform. Violet car avoiding humans. To do wonderful things, all you need is an idea and Intel inside.

intel.



Our Impact

intel.



Reactions/Momentum

Internally

Employee engagement surpassed benchmarks

chapter Really palette interesting VIDEO evol name idea business simple generations color genius product energized boring continue offerings WOrld al whole concept well brand moderr branding proud forward supe Amazing Energy Definitely customers

And Eternally

"I would argue this is precisely the right time not only to be more aspirational but also, and more importantly so, to have the brand reflect the goals the company has set for itself to make a difference."

- Carolina Milanesi, Creative Strategies (as appeared in Forbes "Intel's Rebranding Reflects Who The Company Is Aspiring To Be")



unified

Intel COOI



Intel's Commitments

EMPATHETIC & CONNECTED



- Pandemic Response Technology Initiative
- Learning in Schools •

ACTION AND ACCOUNTABILITY MATTER



RISE Initiative

• \$1B Investment in Minority-led Startups

EMPLOYEE & CUSTOMER ADVOCACY ARE CRITICAL



- Corporate Values and • Purpose Refresh
- Virtual Intel Partner Connect Event





Just imagine what we can do.









