

HAS THE PORTRAYAL OF WOMEN IN ADVERTISING COME A LONG WAY, BABY?

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PANEL

- Lynne Omlie, General Counsel, DISCUS
- Guy Parker, Chief Executive, ASA, UK
- Jenny Pienaar, Adams & Adams, South Africa
- Beverly Porway, Reckitt Benckiser
- Amy Mudge, Venable

AGENDA

- Brief History of Women in Ads Current Issues
- Approaches to Regulation
 - Enforcement
 - Self-Regulation
 - ICC Ad Guidelines
 - ASA
 - NAD
 - Industry Codes
 - DISCUS
 - Brand Standards
 - Bottom Line
- Questions (and Answers?)

HAS THE PORTRAYAL OF WOMEN IN ADVERTISING COME A LONG WAY, BABY?



One cath for two If a Suffragette sasses you. Don't answer back. Gently light a Nebo. <u>The gloriously good Cigarette.</u> Watch her eyes grow dreamy. Hear her sigh: "I wish I were a man."



- 1912
- Nebo Cigarettes
- "I wish I were a man"



1938
Kellogg's "Pep" Cereal

 "The harder a wife works, the cuter she looks."



- 1951
- Van Heusen
- "Show her it's a man's world"

- 1952
- Chase &
 Sanborn coffee
- "If your husband ever finds out..."



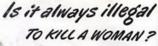
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- 1952
- Schlitz Beer
- "You didn't burn the beer!"

- 1953
- Pitney-Bowes Postage Meter
- "Is it always illegal to KILL a woman?"





For six movines I bend the ears of the home office to get a postage meter. I win ... Then the only good, fast, dependable, honest-to-Gregg stenographer I got, this redhead Morissey-bolks at a postage meter! "I have no mechanical aptitude. Machines mix me up, kind of," she says. As if we asked her to fly

This postage meter, I explain, is modern, more efficient, a time saver ... No more adlesive stamps. No stamp box, and who's got the key? No running out of the stamps you need. No scrounping. No stamp sticking. Just set the lever for any kind of stamp you want, for any kind of mail, and the meter prints the stamp right on the envelope with a dated postmark and it seals the flap at the same time. Faster than mailing by hand. Prints stamps on tape for parcel post. Will handle anything we have to mail out of this office. Even keeps its own records!

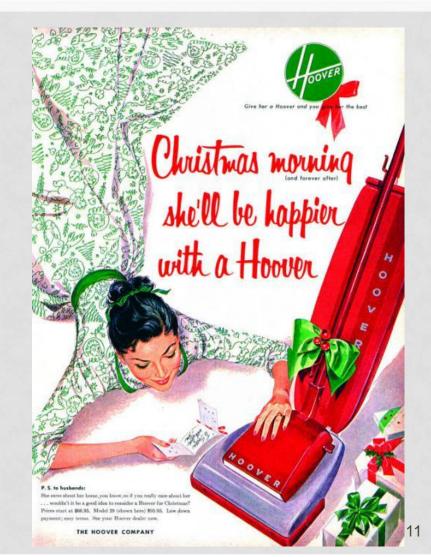
And metered mail doesn't have to be postmarked and cancelled in the postoflice, gets going earlier. It is practically beaven's gift to the working girl ... and so on. But with the Morissey, no soan,

I TRY diplomacy, "Miss Morissey, I want you person'lly to try it for two weeks. If you don't like it then-back it goes to the factory! I depend on your udgment implicitly. Okay?"... She acts like an early Christian about to be lunch for a lion, but gives in.

So help me-two weeks later she has a big pink bow on the handle of the postage meter-like it was

a very efficient machine, Mr. Jones. Now the mail is out early enough so I get to the girls' room in time to hear all of the dirt" ... I wonder is

- 1955
- Hoover Vacuum
 Cleaners
- "Christmas morning she'll be happier with a Hoover"





It's nice to have a girl around the house.

Though she was a tiger lady, our hero didn't have to fire a shot to floor her. After one look at his Mr. Leggs slacks, she was ready to have him walk all over her. That noble styling sizer southes the savage heart if you'd like your own doll hot. doil carpeting, hunt up a pair of these he-man Mr. Leggs slacks. Such as our new automatic wash-wear thend of 65% "Dacron*" and 35% rayon—incomparably wrinkle resistant. About \$12-09 at pluint-argieted stores.

Dacron in fait

THOMSON COMPANY, 1290 Amount of the American. New York 19, N.Y.

- Dacron Legg's dress pants
- 1964
- "It's nice to have a girl around the house."

- 1964
- Volkswagen • "...your wife will drive home one of the best reasons for owning a Volkswagen"



Sooner or later, your wife will drive home one of the best reasons for owning a Volkswagen.

Women are soft and gentle, but they hit things. If your wife hits something in a Valks-

wagen, it doesn't hurt you very much. cheop. A fender comes off without dis- wife isn't limited to fender smoshing. mantling half the car. A new one goes on with just ten bolts. For \$24.95, plus labor.

And a VW dealer always has the kind of It may make you furious, but it won't fender you need. Because that's the one kind he has. Most other VW parts are interchange-

VW parts are easy to replace. And able too. Inside and out. Which means your She can jab the hood. Graze the door

Or bunp off the bunper.

make you poor. So when your wife goes window-shop

ping in a Volkswagen, don't worry. You can conveniently replace anything she uses to stop the

cor. Even the brakes



- Weyenberg
 Massagic
- 1974
- "Keep her where she belongs"

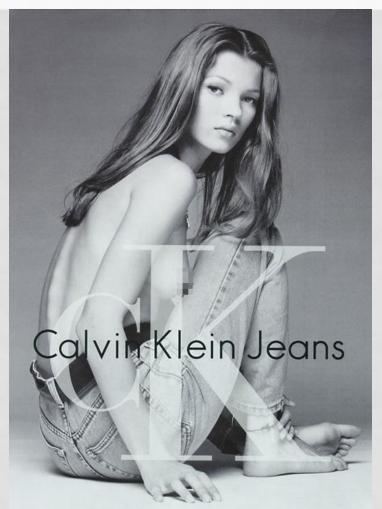
- 1970's
- "Nothing comes between me and my Calvins





- 1982
- Enjoli Perfume
- "The 8-hour fragrance for the 24-hour woman."

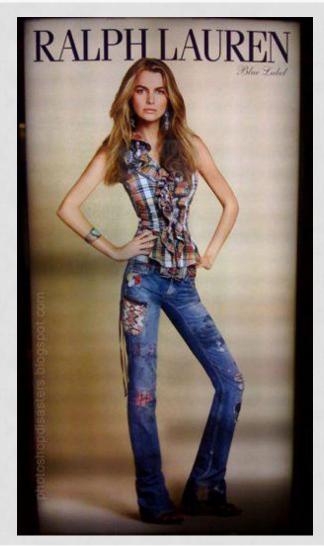




- Calvin Klein
- 1992
- Kate Moss ads launch waifish "heroin chic" look

• 2009

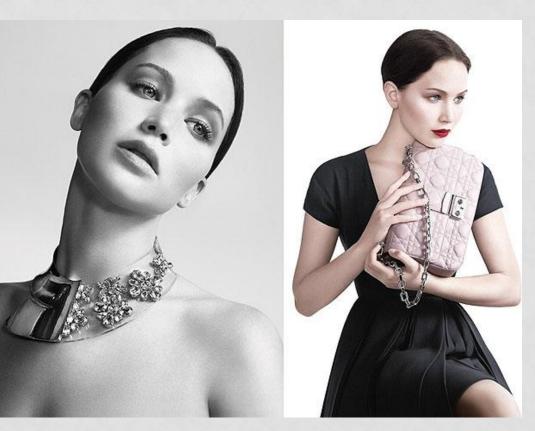
 Ralph Lauren issued public apology after photoshopping this image of an already-thin model.





- 2010
- Burger King
- "It'll blow...
 your mind
 away"

- 2013
- Jennifer Lawrence, new face of Dior: "Of course It's Photoshop; People Don't Look Like That."

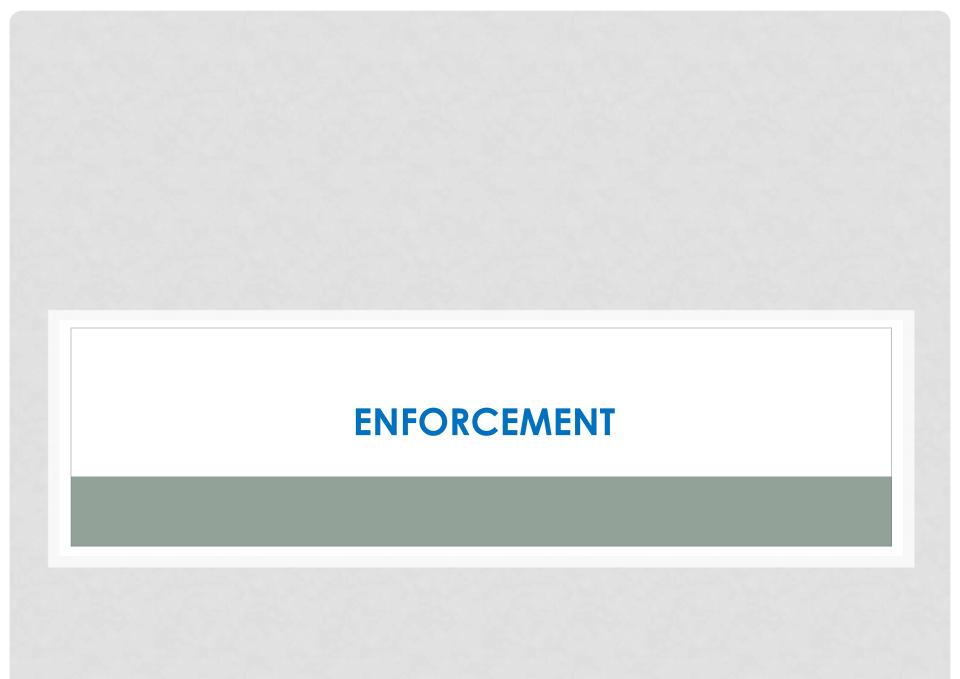


WHAT ARE THE POTENTIAL LEGAL ISSUES?

- Taste and decency in oversexualized imagery
- Stereotyping and degrading women
- Use of excessively thin models
 - Is this unfair and suggesting dangerous behavior?
- Use of photoshopping
 - Can this be a misleading or deceptive product demonstration?

HOW CAN THE ISSUES BE ADDRESSED?

- Laws enforcement and regulation
- Self-Regulation
 - Overall or by particular industries
- Corporate Responsibility
- Reputation/Economics
 - AKA do not mess with the people largely responsible for household purchases



US REGULATORY APPROACH: FEDERAL TRADE COMMISSION

- Prohibits unfair or deceptive acts or practices in or affecting commerce
- A false, misleading, or deceptive advertising claim must be:
 - (1) a representation likely to mislead the consumer;
 - (2) the consumer's interpretation must be reasonable; and
 - (3) the representation must be material.



- Unfairness Enforcement: FTC discontinued bike ads that showed kids riding bikes in unsafe conditions
 - Ads showed kids riding on rough, uneven roads and into streets without looking for oncoming cars
 - FTC banned ads to prevent consumers from imitating the behavior



 FTC ordered the bicycle manufacturer to produce bike safety messages to counteract the harm that may have already been caused by the unfair ads.

- Is this unfair? Dangerous to young girls who might seek to emulate such a look?
- Not selected as priority for enforcement



- Pertschuk Commission "National Nanny"
- Geritol 1971 "My Wife I Think I'll Keep Her"
- Tracy Westen BCP Director:
 - "The non-verbal cues translate into something like this: Take Geritol and your husband will love you. . . . It is highly unlikely that the Geritol manufacturers could prove that use of their product will inevitably generate a state of marital bliss."
- No action (but a \$278K settlement, largest to that date, over "Cures Tired Blood")

- Other cases prohibit using images of women with or as a deceptive claim
- E.g., Jennifer Nicole Lee allegedly did not lose 80 lbs using the Ab Circle Pro
- EasyTone used talking boobs but allegedly did not improve gluteus tone up to 28%





- This is not regulating how women are depicted in ads per se
- Just a version of Campbell's soup and marbles



INTERNATIONAL ENFORCEMENT



INTERNATIONAL CONVENTION ON THE ELIMINATION OF ALL FORMS OF DISCRIMINATION AGAINST WOMEN (1979)

Places an obligation on member states "to take all appropriate measures to modify the social and cultural patterns of conduct of men and women, with a view to achieving the elimination of prejudices and customary and all other practices which are based on the idea of the inferiority or the superiority of either of the sexes or on stereotyped roles for men and women" - Article 5(a)



INTERNATIONAL INSTRUMENTS

Charter of the United Nations (1945)

"...reaffirm faith in fundamental human rights, in the dignity and worth of the human person, in the equal rights of men and women and of nations large and small" -Preamble

REGIONAL LEGISLATION

European Convention on the Protection of Human Rights and Fundamental Freedoms (1950)

African Charter on Human and Peoples' Rights (1981)

Universal Declaration of Human Rights (1948)

International Covenant on Civil and Political Rights (1966)

International Covenant on Economic Social and Cultural Rights (1966)

... without distinction/discrimination of any kind, such as race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status.

WHY DO THESE MULTINATIONAL INSTRUMENTS ONLY CONTAIN GENERAL NON-DISCRIMINATION PROVISIONS?

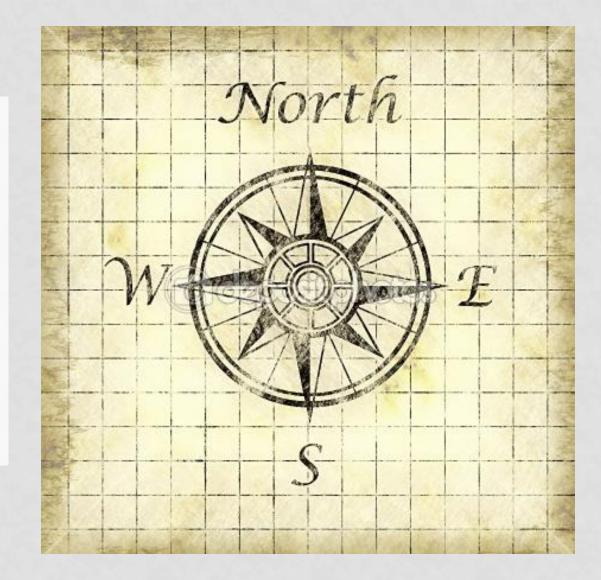
- global cultural diversity
- the concept of morality and decency (which is a subjective concept) is nearly impossible to define objectively in legislation
- what qualifies as acceptable or decent advertising will differ from country to country
- the right to freedom of expression is also a fundamental human right



NATIONAL LEGISLATION



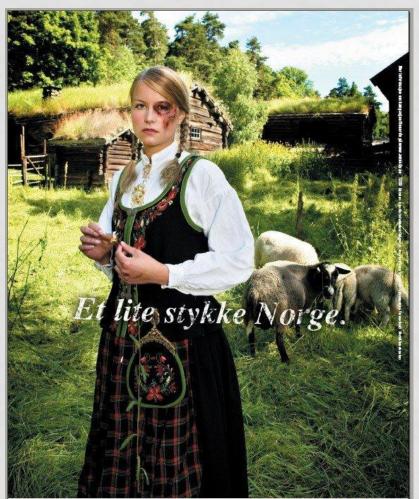
Most countries do not have legislation dealing specifically with the portrayal of women in advertising. COUNTRIES THAT DO HAVE LEGISLATION DEALING SPECIFICALLY WITH THE PORTRAYAL OF WOMEN IN ADVERTISING



NORTH (NORWAY)

Marketing Control Act of 2009

"The marketer and the designer of the marketing shall ensure that the marketing does not conflict with the equality of the sexes and that it does not exploit the body of one of the sexes or convey an offensive or derogatory appraisal of women or men." - Section 2



NORTH (SPAIN)

Organic Act 1/2004 on Integrated Protection Measures against Gender Violence

"In advertising, all materials must respect the dignity of women and their right to an image that is neither stereotyped nor discriminatory, whether such materials are on display in private or public communication media." -Preamble

"advertising material that uses the image of women in a degrading or discriminatory manner shall be deemed to be illegal." -Article 10

"The communications media shall work for the protection and safeguarding of sexual equality, avoiding any discrimination between men and women." - Article 14





CHINA

Advertisement Law of the Peoples Republic of China (1994)

"The contents of an advertisement shall be conducive to the physical and mental health of the people, shall promote the quality of commodities and services, protect the legitimate interest of consumers, be in compliance with social morality and professional ethics, and safeguard the dignity of the State." -Article 7(1)



An advertisement shall not involve any of the following circumstances:

- violating the sound social morals;
- having information suggesting pornography; and
- carrying information of sexual discrimination. - Article 7(2)

WEST



COSTA RICA

Law Regulating Advertising that Uses the Image of Women

Prohibits the use of an image of women to promote sales in any demeaning form and exploiting women's sexuality.

Provides that any advertising that offends the dignity of the family, uses the image of women to promote sales or promotes sexists patterns in the community may be banned by the National Direction on Advertisement Control.

WEST

PANAMA

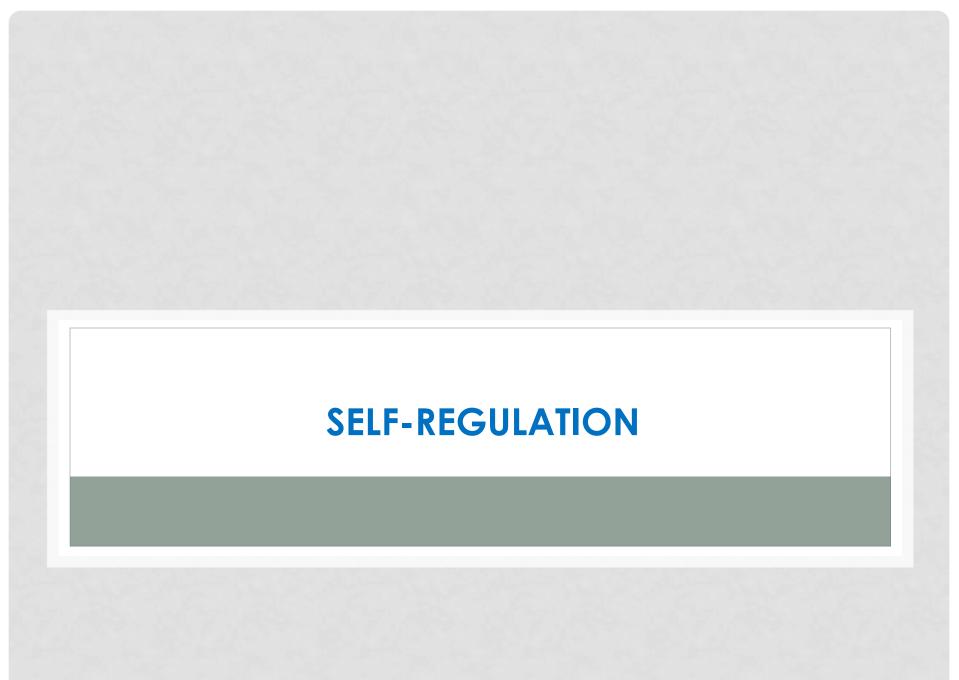
Law 4 of 1999 Establishing Equal Opportunities for Women

Provides that the State must promote a dignified image of women in the communication media and must avoid programs, writings, advertising images and stereotyped models implying superiority or inferiority of men or women.

NICARAGUA

General Law on Media and Social Communication

Provides that the media has an obligation to emphasize women's participation and action, to respect their dignity, and to not use them as commercial or sexual objects.



INTERNATIONAL APPROACHES TO SELF-REGULATION

ICC Code of Advertising and Marketing Communication Practice



International Chamber of Commerce The world business organization

Provides that marketing communications should:

- not contain statements or audio or visual treatments which offend standards of decency currently prevailing in the country and culture concerned - Article
- respect human dignity and should not incite or condone any form of discrimination, including that based upon race, national origin, religion, gender, age, disability or sexual orientation - Article 4
- not denigrate any person or group of persons, firm, organization, industrial or commercial activity, profession or product, or seek to bring it or them into public contempt or ridicule - Article 12
- not contain any statement or visual treatment that could have the effect of harming children or young people mentally, morally or physically - Article 18

WHY SELF - REGULATION?

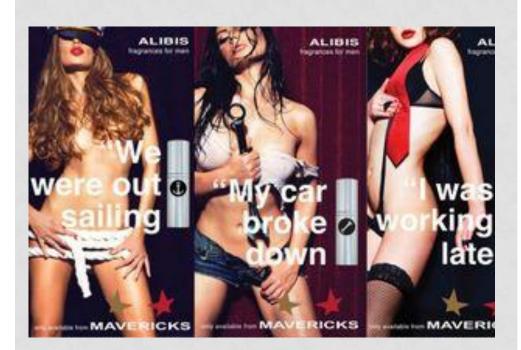
- SROs take the decency, morals and culture of the relevant society into consideration;
- SROs monitor changing community values and can amend the self-regulatory codes to reflect those values;
- the self-regulatory codes are implemented and enforced by the advertising, marketing and media industries that are responsible for the conduct of their own members;
- the complaints procedure is accessible and efficient to consumers and competitors; and
- the complaints procedure is time and cost effective compared to court action.

EXAMPLES OF SELF-REGULATION FROM THE SOUTH

SOUTH AFRICA

Code of Advertising Practice of the Advertising Standard Authority

"gender stereotyping or negative gender portrayal is not permitted in advertising, unless in the opinion of the ASA, such stereotyping or portrayal is reasonable and justifiable in an open and democratic society based on human dignity, equality and freedom." - Clause 3.5 of Section II



ASA website: http://www.asasa.org.za/

AUSTRALIA



Australian Association of National Advertisers' Code of Ethics

advertising or marketing communications must:

- not employ sexual appeal in a manner which is exploitative and degrading of any individual or group of people; and
- treat sex, sexuality and nudity with sensitivity to the relevant audience. - Section 2

AANA website: www.aana.com.au

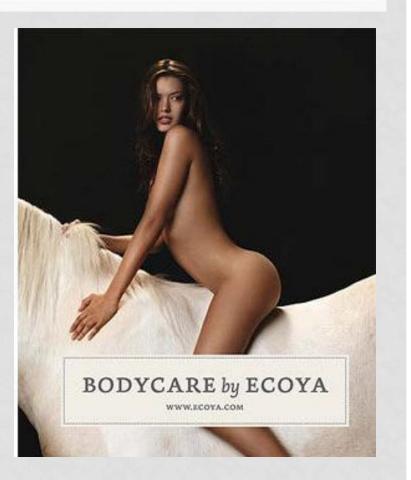
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NEW ZEALAND

The Advertising Standards Authority Code for People in Advertising

advertisements should not:

- use stereotypes in the portrayal of the role, character and behaviour of groups of people in society which, taking into account generally prevailing community standards, is reasonably likely to cause serious or widespread offence, hostility, contempt, abuse or ridicule - Clause 4; or
- employ sexual appeal in a manner which is exploitative and degrading of any individual or group of people in society to promote the sale of products or services. In particular people should not be portrayed in a manner which uses sexual appeal simply to draw attention to an unrelated product - Clause 5



ASA website: www.asa.co.nz/

Women in Advertising Law Panel

International, European and UK advertising selfregulation



Guy Parker, Chief Executive, Advertising Standards Authority, UK



Legal, decent, honest and truthful

International and European self-regulation

ICC Code and European Advertising Standards Alliance





UK rules

Ads must not:

Contain anything that is likely to cause serious or widespread offence

Particular care:

Must be taken to avoid causing offence on the grounds of race, religion, gender, sexual orientation, disability or age

Ads:

May be distasteful without necessarily breaking the rules



Over-sexualised imagery



DON'T DESPAIR WE CAN REPAIR!

Crushed or broken sections, split or worn joints, full pole refurbishment. All repairs using high-grade carbon cloth and fully guaranteed.

Please call us on:

0775 967 8774 Dr visit www.polerepairs.co.uk E-mail: esselle@polerepairs.co.uk



"It's the perfect image. Women will be influenced. I know a lot of people who would be bothered by it." (Female, ASA research in Cardiff, Wales 2010/11)



Stereotyping and degrading

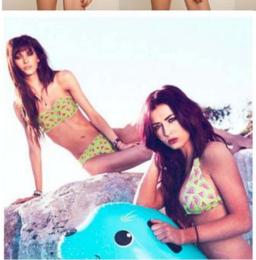




Excessively thin models







"All the celebs are all so skinny and thin and you feel like you have to look a certain way just for society to accept you nowadays." (Female, ASA Harm & Offence research 2012)





"It's like false information... this face cream made me look 20 years younger, 80% of all women agree... it's been tested on 20 women who are 30 years old." (Female, ASA Harm & Offence research 2012)



Working with industry

Help Note Committee of Advertising Practice (CAP) Broadcast Committee of Advertising Practice (BCAP)

Use of production techniques in cosmetic advertising



CAP

Legal, decent, honest and truthful

A societal debate

"When was the last time you saw any model with any blemish at all?" (Male, ASA Harm & Offence research 2012)

THE HUFFINGTON POST





Body Confidence - Is It Time To Regulate?

Posted: 29/11/2012 00:00

React> Amazing Inspiring Funny Scary Hot Crazy Important Weird

Follow > Body Image, Advertising, Women's Empowerment, Advertising Standards Authority, Asa, Body Confidence, Health News, UK Lifestyle, UK NEWS, UK Lifestyle News



Digital fakery. Airbrushing. Perfect models with perfect make up, their perfect figures clad in perfect clothes. This imagery is everywhere and it's having a damaging effect on women and girls, who simply can't attain the unrealisable ideal.

So said the public, parents and children we spoke to as part of the ASA's recent research into public perceptions of harm and offence in advertising. As the UK's advertising regulator, the body confidence issue raises a number of challenges, not least what role we should play. There are calls for regulation: bans; restrictions; kitemarks. But is regulation really

the answer?

Our research said the public considered the effect of idealised imagery on body confidence to be a problem across all media - TV, film, music videos. Advertising, for its part, was seen as exacerbating the problem because of its role selling products and brands. Even when respondents didn't think 'idealised' imagery affected them, they worried how it might affect others.

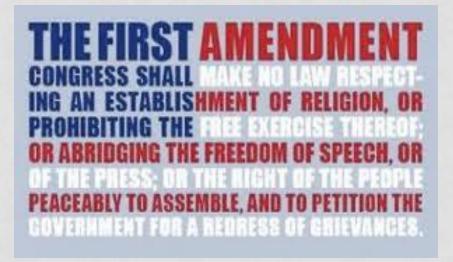
Despite that, respondents didn't want to see individual ads banned. Indeed, when asked about ads that had bothered them, just 2% of 11-16 year olds identified one that had made them feel bad about themselves. Instead, what we heard was a general concern about the cumulative effect of



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US APPROACHES TO SELF-REGULATION

- "The fabulous thing about self-regulation is that they can address things that couldn't be touched by a government agency because of the First Amendment."
 - Janet Evans, Federal Trade Commission



US SELF-REGULATION: NAD/CARU

- "Complaints regarding . . . Questions of taste and morality . . . Are not within NAD/CARU's mandate."
 2.2.B(vi) NAD/CARU Policies and Procedures
- CARU's guidelines for ads directed to children counsel to "avoid social stereotyping and appeals to prejudice" but no recent cases looking at gender issues

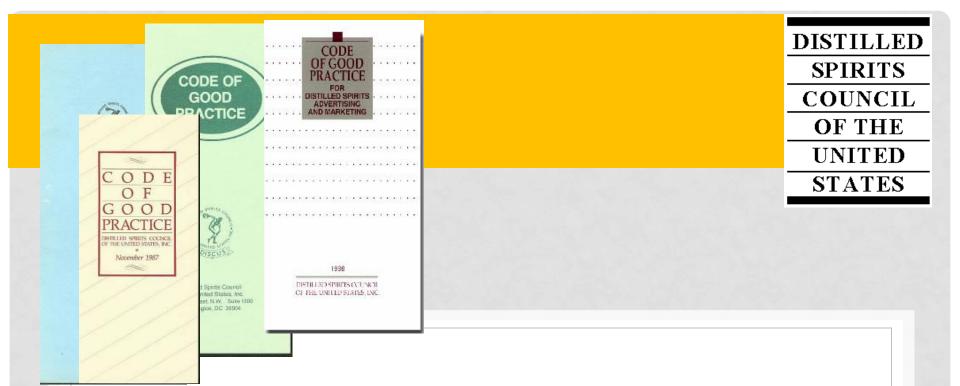




US SELF-REGULATION: NAD

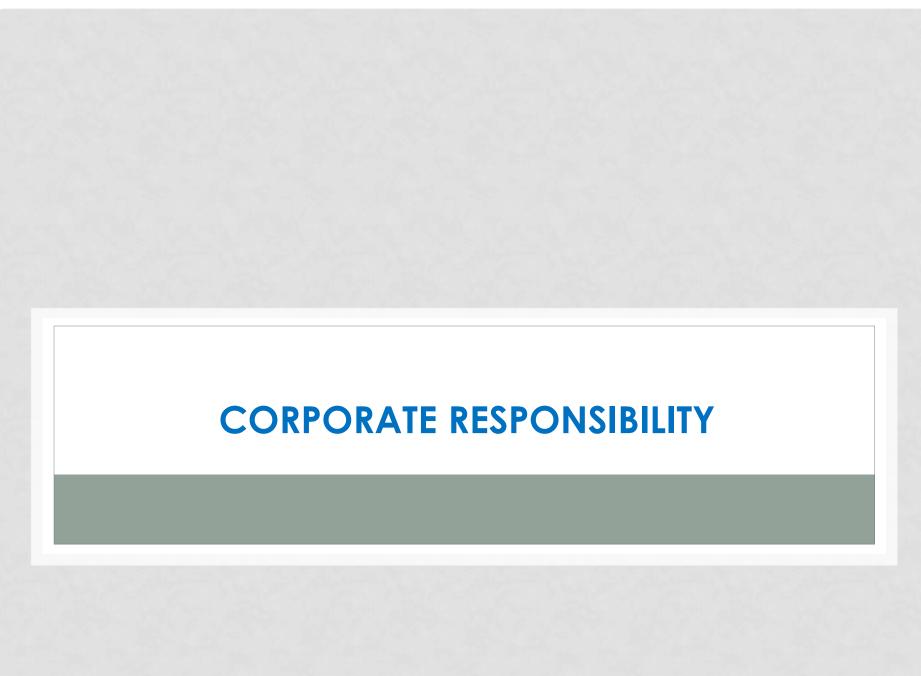


- CoverGirl discontinued ad after NAD monitoring case
- Disclosure read "lashes enhanced post production"
- Expressly followed ANA rationale with Lancome ad Maybelline ads in UK.



DISCUS Code of Responsible Practices Foundation of Guidance, Standards, Enforcement

OVER 78 YEARS OF ADVERTISING SELF-REGULATION



CORPORATE RESPONSIBILITY

Kellogg Company: Worldwide Marketing & Communication Guidelines

"Advertising is a means to build our brands, and we are committed to advertising that is truthful and not misleading to consumers. All of our communication will reflect the good taste, fair practice, and objectivity that guide our corporate actions."





CORPORATE RESPONSIBILITY

Kellogg Company: Worldwide Marketing & Communication Guidelines

"We will place our advertising in an environment that reflects the positive image of our brands. We will not sponsor or place advertising ... where the strategy for attracting viewers relies on exploiting violence or sex, or encourages offensive behavior to others... taking into account local market standards and practices.





CORPORATE RESPONSIBILITY

Kellogg Company: Worldwide Marketing & Communication Guidelines

"Avoid negative gender stereotyping (i.e., the female seductress, the dumb male jock, the female characters in subservient roles to the male characters."





1940'S KELLOGG'S MOM





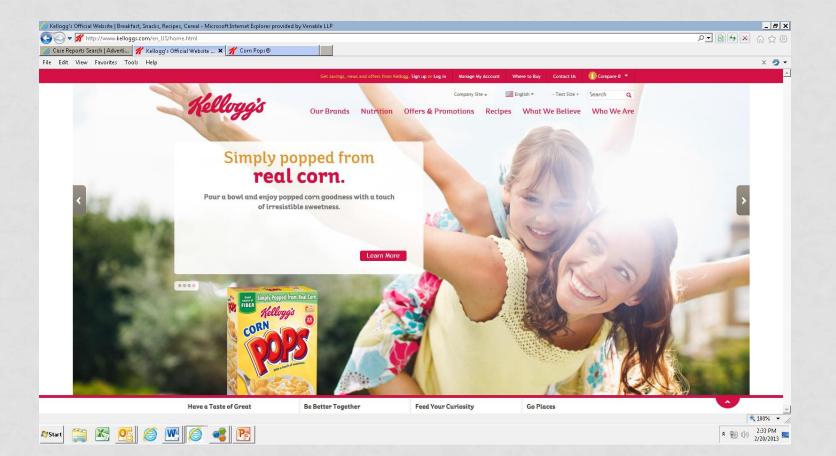
1960'S KELLOGG'S MOM



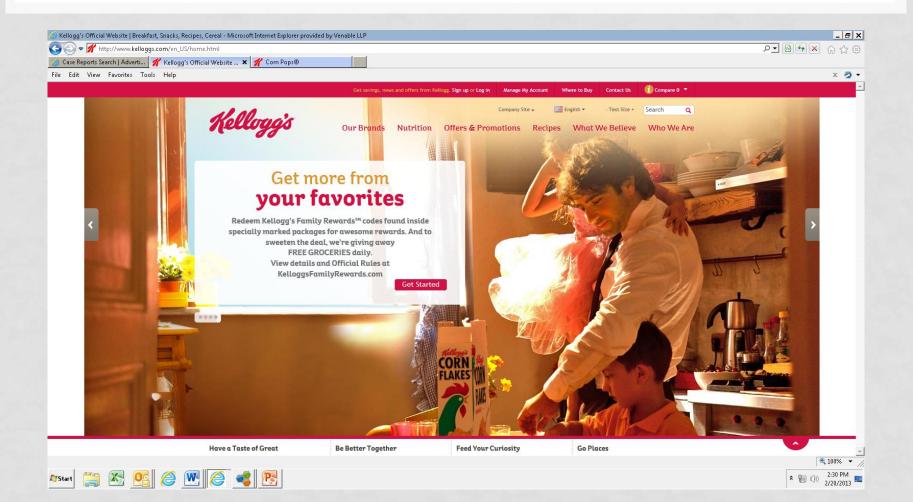
Best liked (World's facorite) Best flavor (Kellogg's secret) Worst to run out of

CORN FLAKES

TODAY'S KELLOGG MOM



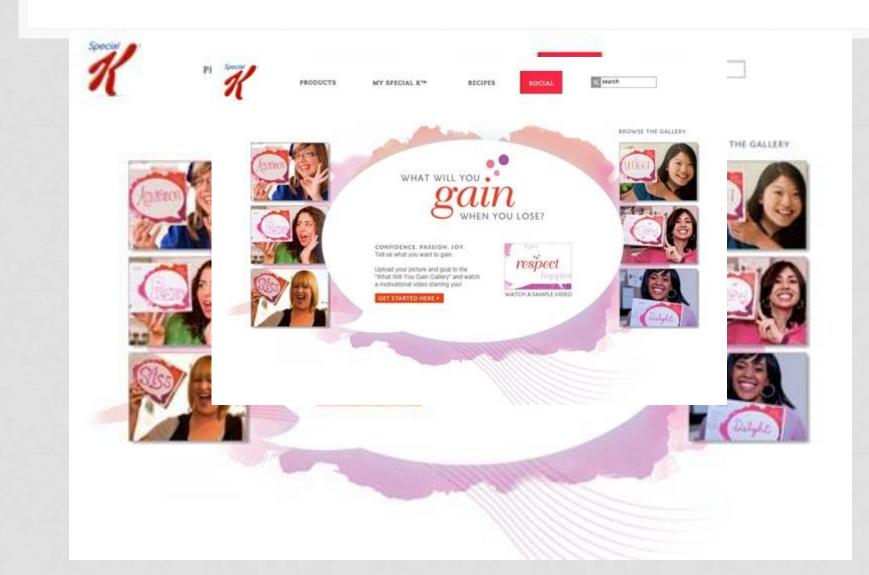
AND TODAY'S MR. MOM



1980'S KELLOGG'S SPECIAL K



TODAY'S SPECIAL K





ANA Advertising Law and Public Policy Conference

Beverly R. Porway, Associate General Counsel,

North America and Food and Europe/North America Marketing Counsel

Reckitt Benckiser

March 19, 2013

Lysol® Brand Products Since 1923.....

Once upon a time....

"Let your husband keep the real, beloved you! Be confident of your intimate feminine hygiene – not troubled with uncertainty . . .another you!



That Other You Could End Your Marriage!



Let your husband keep the real, the beloved you! Be confident of your intimate feminine hygiene—not troubled with uncertainty...another you!

You make an expression of the district solution of the providence of the providence of the providence of the presence of mucous matter. No offen

bottle. Many doctors advise patients to douche regularly with "Lysol," just to insure daintiness alone, and to use it as often as needed. No greasy aftereffect.

ibts, misgivings and in-

"Lysol" is the famous disinfectant with amazing, proved power to kill germ-life quickly on contact!

nazing, proved power to kill germ-life nickly on contact! hibitions! Don't ever let that other you destroy your precious love! Yet, gentle, non-caustic "Lysol" will Get "Lysol" brand dininfectant today.

tet, gentie, non-caustic "Lysol" will Get "Lysol" braz tharm delicate tissue. Correct douching and use it regularly

Preferred 3tol over any other liquid preparation for Feminine Hygiene







Lysol® Brand Products Since 1923.....

Once upon a time....

"The world does not pity the

Business Widow..."





Lysol® Brand Products Since 1923.....

"Say, you're right in fashion ..

New chores...

You're stronger now?..."



HOME



Derogatory or a reflection of the times and culture?

- Women were shown as objects
- Only purpose was as a wife to serve the husband, or mother to cook and clean.
- When working, women were "business widows".
- Derogatory? Or reflection of the times and culture?
- CULTURAL.....global differences can be seen in global advertising...

POWER OF THE CONSUMER

- Boycotts of companies with sexist ads
 - 1994 BAM (Boycott Anorexic Marketing) campaigns v. Diet Sprite and Calvin Klein
 - Breakupwithgodaddy.com
- Most stats* say women are responsible for 80%+ of consumer buying decisions in the US
- 75% of women identified as "primary shoppers" in their households
- 78% of women use the Internet for product information before making a purchase

*http://online.wsj.com/article/SB10001424052748703521304576278964279316994.html

POWER OF THE CONSUMER!





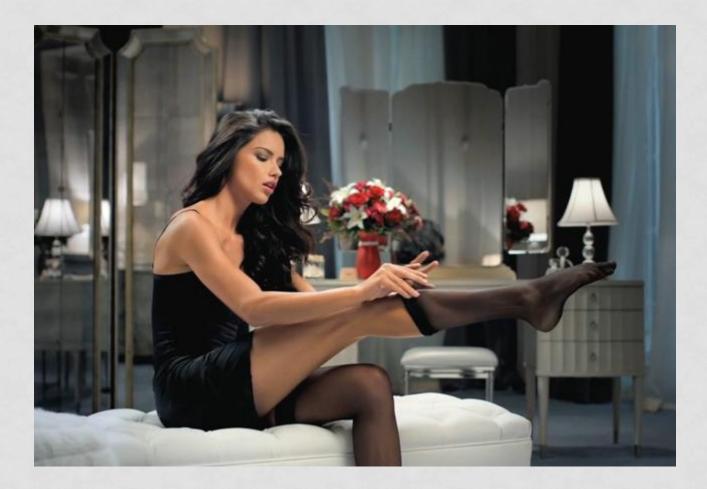
We see beauty all around us.

At Dove,[®] we want to help free ourselves and the next generation from beauty stereotypes. It's this message that's at the heart of our Campaign for Real Beauty and Self-Esteem Fund, and it's why we continue to create thought-provoking ads, confidence-building programs and messages that embrace all definitions of beauty.

We've reached almost 2 million lives through the Dove Self-Esteem Fund so far. Our goal is to reach 5 million by 2010. Won't you help us?

LEARN MORE ABOUT THE CAMPAIGN >

POWER OF THE CONSUMER?



POWER OF THE LAWYER?

- American Apparel "The Next BIG Thing" contest invited size 12 women to upload photos and the one with the most "XLent" votes winning a modeling contract
- Nancy Upson, offended by the contest's offensive verbiage, submitted photos of herself e.g., bathing in Ranch dressing.
- While she was the winner by popular vote, she was not selected as American Apparel's model



