

2022 ANA

# MEASUREMENT & ACCOUNTABILITY CONFERENCE presented by Meta

**Bob Liodice CEO** 

#### **Environmental Challenges**

- COVID
- Stagflation
- Social Strife
- Global Unrest / Ukraine Invasion

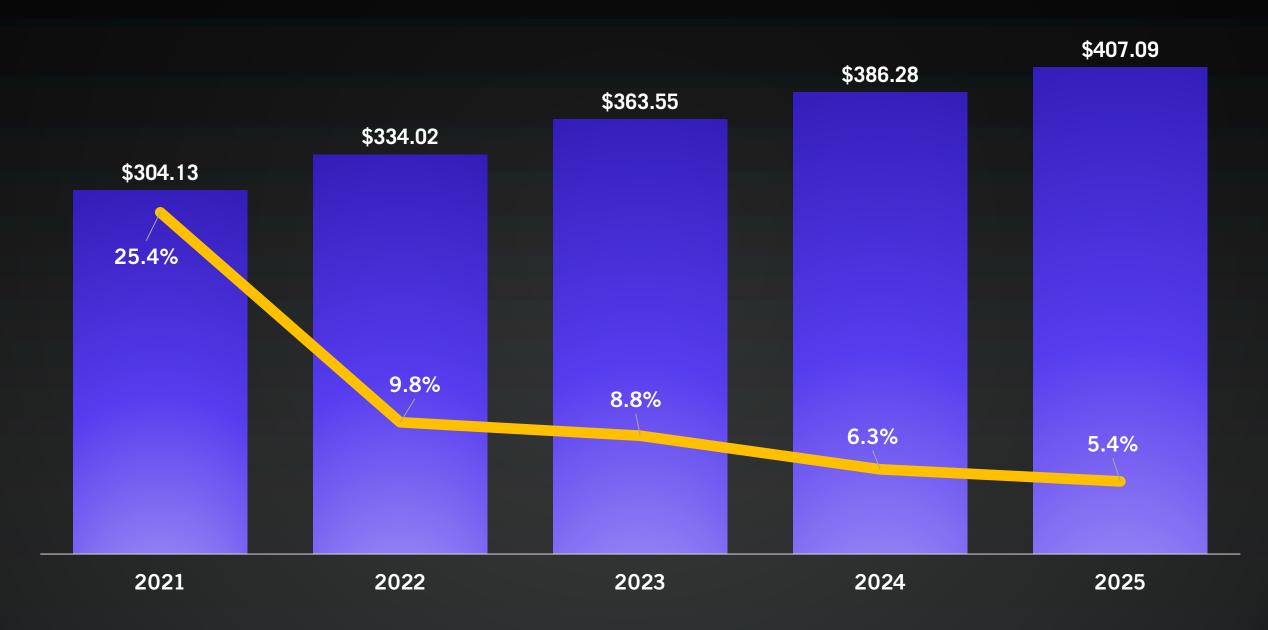


- Measurement and Accountability
- Programmatic Media
   Transparency
- Privacy and Addressability
- Talent / DEIB
- Sustainability
- ... and Many More

### Digital/Technology plants the seeds for an optimistic future

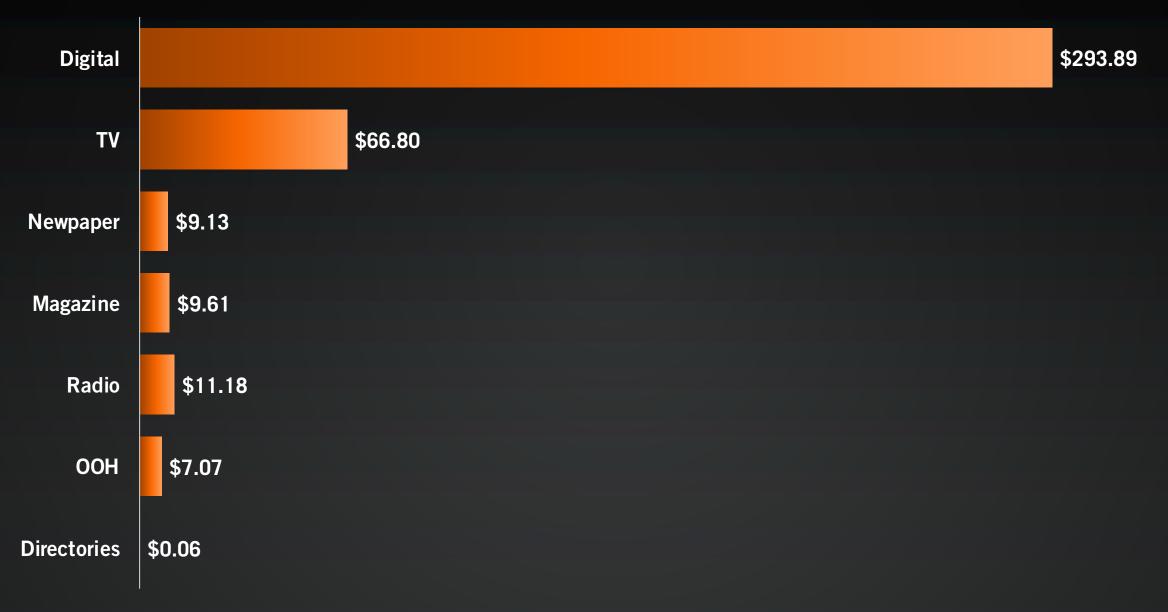
# Dynamic Media Landscape

#### Total Media Ad Spending U.S. 2021-2025 (billions)



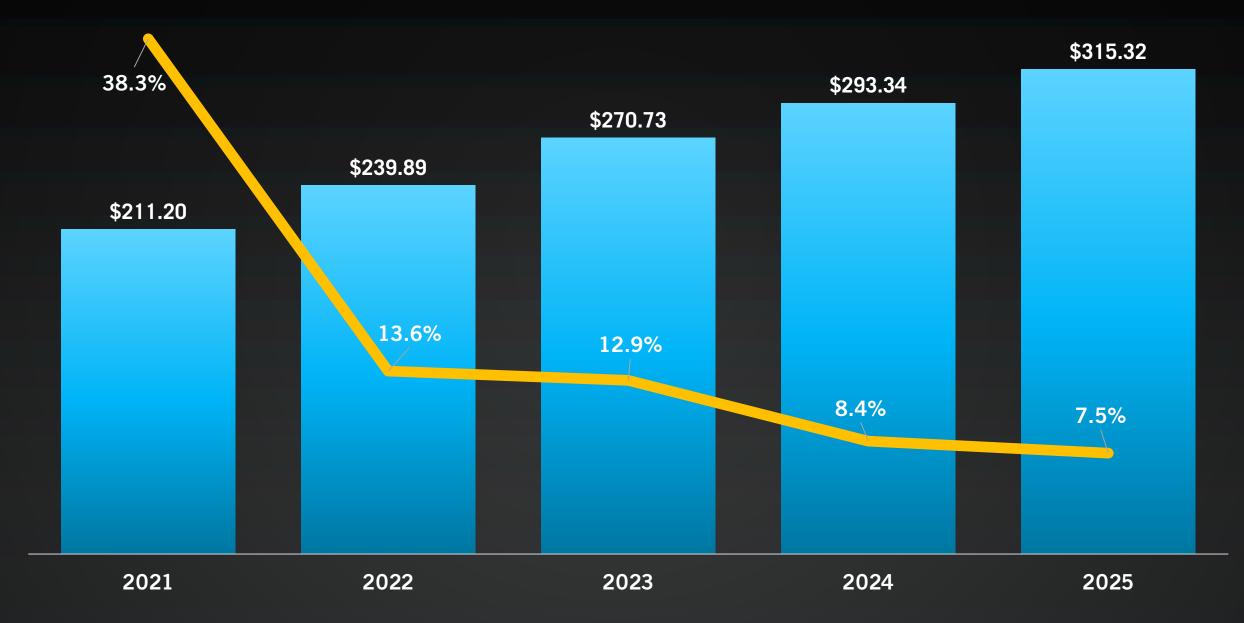
Source: eMarketer Oct '21

#### Total Media Ad Spending, by Media U.S. 2022 (billions)



Source: eMarketer Oct '21

#### Digital Ad Spending U.S. 2021-2025 (billions)



Source: eMarketer Oct '21



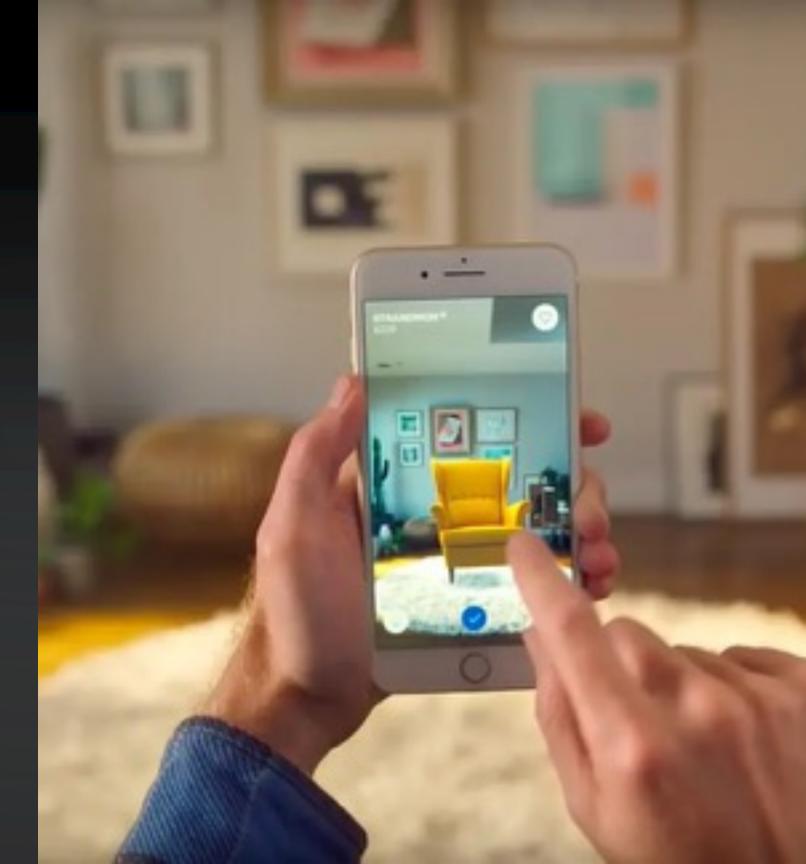
- •Influencer marketing takes center stage
- TikTok advances viral commerce
- Personalization delivers customized experiences
- •AI/Metaverse are here to stay
- Long-form video content consumes more screen time

Global metaverse projected to reach \$1.7T by 2025



## 00 Meta

5G accelerates VR, AR and XR and delivers richer, more immersive brand experiences

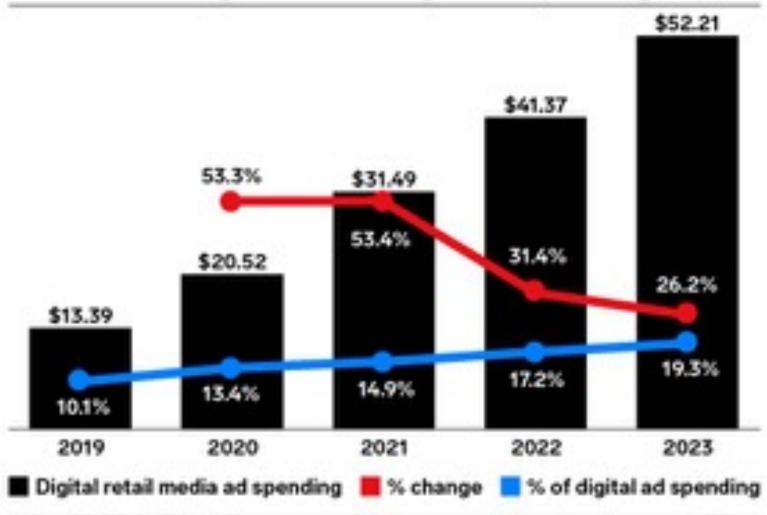


#### **Retail Media Networks**

- •\$50B ad category...
  and growing
- Capturing 1 in 5 digital dollars

#### US Digital Retail Media Ad Spending, 2019-2023

billions, % change, and % of digital ad spending



Note: digital advertising that appears on websites or apps that are primarily engaged in retail ecommerce or is bought through a retailer's media network or demand-side platform (DSP); examples of websites or apps primarily engaged in retail ecommerce include advertising on Amazon, Walmart, and eBay; examples of retail media networks include Amazon's DSP and Etsy's Offsite Ads; includes ads purchased through retail media networks that may not appear on ecommerce sites or apps Source: eMarketer, Oct 2021

### The Power of Social Shopping

In just one day in October 2021, two of China's top live-streamers, Li Jiaqi and Viya, sold \$3 billion worth of goods - 3X Amazon's average daily sales



#### Influencer Marketing

- •\$13.8 billion global industry-\$4B in US
- Projected \$25billion by 2025



#### MEDIA MEASUREMENT CHALLENGES

**Complexity undermines** accurate measurement Ineffective decision making Sub-optimal business growth

## THE U.S. ECONOMY IS NOT GROWING



### Fortune 500 Average Annual Growth Rates

2010-20152015-20191.9%4.1%

2010-2019 3.1%



## DRIVING GROWTH

FOR YOU, THE INDIVIDUAL

FOR HUMANITY

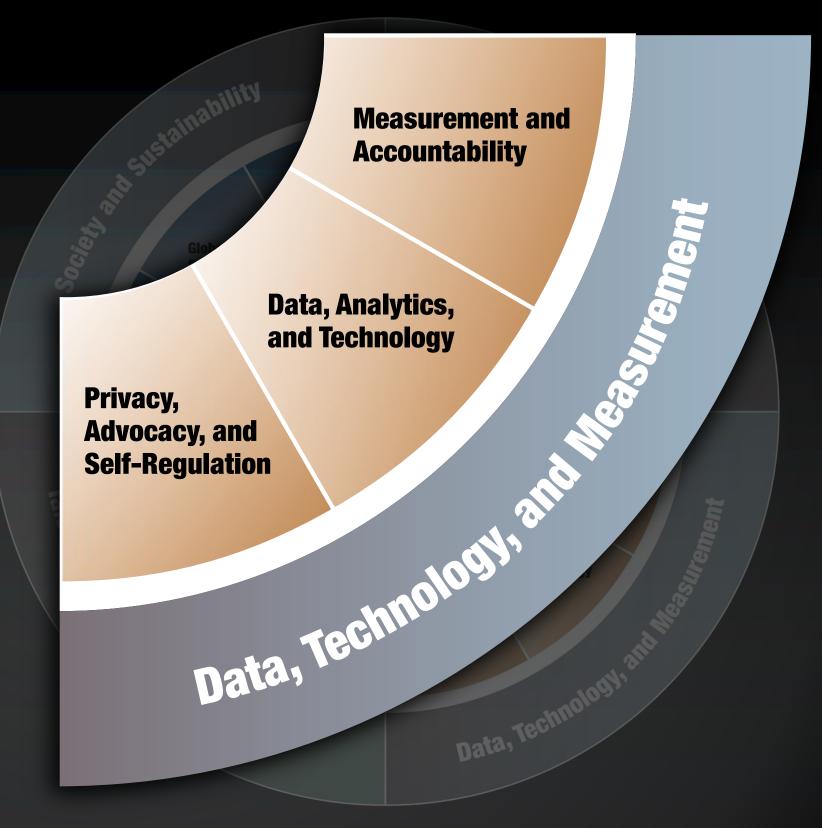


#### ANA GROWTH AGENDA



## Force for Growth

#### ANA GROWTH AGENDA



## KEY GROWTH ENHANCING PRIORITIES

Data Excellence

Measurement Mastery

# Data-Driven Marketing Drives Growth

Data, Analytics, Technology, and Measurement are the cornerstones for unlocking Growth

### DATA AND ANALYTICS

- Investments in data analytics grew 37% between February 2021 and February 2022
- Marketers allocate 9% of their budgets to data and analytics
- Marketers allocate an 9% of their budget to customer analytics

#### Sources:

CMO Survey Deloitte/ Duke Fuqua/ AMA 2022 Gartner - The State of Marketing Budget & Strategy 2022

#### What investments did your company make to improve the performance of your digital marketing activities over the last year?

Industry	% Reporting Yes	% Change Since Feb. 2021
Data analytics	77.5%	37.2%
Optimizing of company website	74.0%	0.3%
Digital media and search	70.9%	9.1%
Marketing technology systems or platforms	69.8%	29.7%
Direct digital marketing (e.g., email)	68.2%	19.0%
Online experimentation and/or A/B testing	47.3%	4.2%
Managing privacy issues	35.3%	23.9%
Machine learning and automation	26.4%	29.4%
Improving our app	24.4%	N/A

Source: The CMO Survey: The Highlights and Insights Report February 2022

# Accurate Measurement Drives Growth



50% of US TV advertisers agree that audience measurement and cross screen measurement need to be improved by the TV industry

### Measurement Environment

# COMPLEXITY OF MEASUREMENT SUBSTANTIALLY INCREASED OVER THE LAST 2 YEARS

- Alternative currency testing disruption
- Growth of ad supported streaming and CTV ads
- Fragmentation and incompleteness of solutions
- Impact of Apple Tracking Transparency policy on measurement

#### ANA Measurement Agenda

## Marketers Must Own It

MARKETERS' RESPONSIBILITY

"We make marketing decisions....

We are counted on to steer the ships of our brands."



**Doug Zarkin** 

**Chief Marketing Officer** 

## ANA MEASUREMENT AGENDA

- Built through the lens of the marketer
  - Measurement Readiness in a Cookie-less Ecosystem
  - U.S. Cross-Media
     Measurement Initiative
  - Measurement in Diversity, Equity, and Inclusion

# Measurement Readiness in a Cookie-less Ecosystem

### MEASUREMENT IN A COOKIE-LESS ECOSYSTEM

- Ensuring critical use cases are supported post 3 Party cookie environment
- Non-ID / non tracking solutions test with Google
- ANA and brands are participating

## DEI Measurement Drives Growth

What's good for business is diversity. And what's good for us is to advocate in the right way.

Unwavering courage and a sustained commitment are required...

And it has to last for years.

**Manoj Raghunandanan** 

**Global President, Self Care** 

Johnson Johnson



# Accurate Portrayal of Women and Culture in Ads

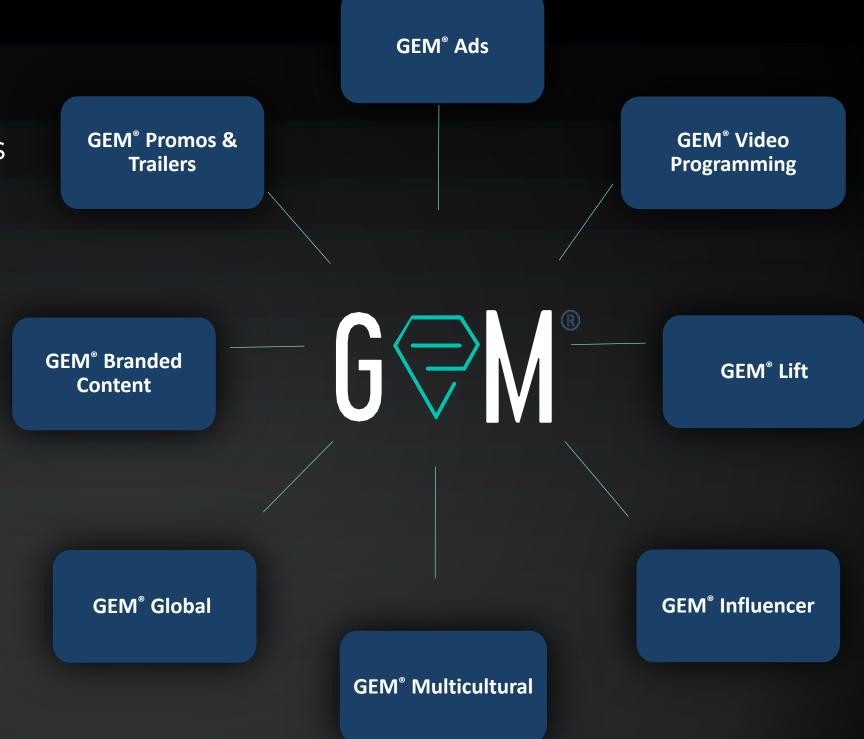




#### SEEHER / GEM

 160,000+ ads tested over 4 years with category and platform benchmarks

- Available in 14 countries/87% of global ad spend
- Ads with high GEM® scores
  - +33% brand recognition
  - +12% call to action
  - 5 x increase in sales for hiscoring ads



#### ANA Cross Media Measurement (CMM) Drives Growth

## ANA CROSS-MEDIA MEASUREMENT MISSION

To deliver an industry-wide measurement solution that provides complete and objective measures of all ad exposures by reporting cross-media deduplicated reach and frequency measures

"Often we think as classic marketers there is only one way to do things.

Now, out of necessity, we are discovering there are new ways to get the job done."



**RAND HARBERT** 





### SIGNIFICANT PROGRESS AND WINS

- Revolutionary technical blueprint
- Testing blueprint with real US data
- Building an industry coalition
- 2023 end-to-end test
- Scaling governance and infrastructure



- Improved Customer Experience
- Financial and Business
  Growth
  - Frequency Optimization drives savings of \$47B
  - Unduplicated reach and frequency drives improved media planning
- Advances Outcome Measurement

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