# 2020 MASTERS OF DATA AND TECHNOLOGY CONFERENCE MARCH 2-4 ORLANDO, EL

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### **Bob Liodice**

Chief Executive Officer



## We're Winning!

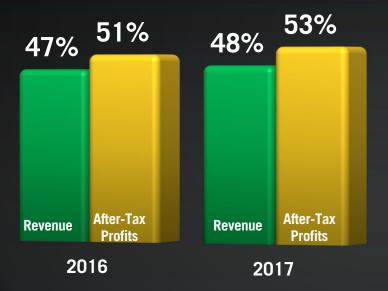
#### **FORTUNE 500 STUDY**

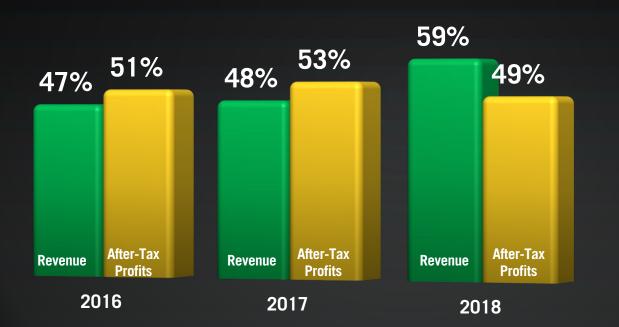
YEAR	FORTUNE 500 GLOBAL REVENUES \$ TRILLIONS	% C
2016	\$12.0	
2017	\$12.1	
2018	\$12.7	
2019	\$13.7	

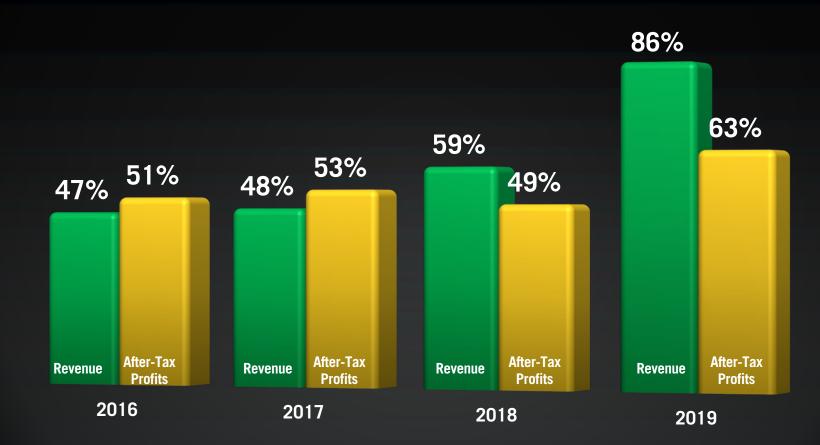
CHANGE VERSUS YEAR AGO (4.0%) 0.8% 4.9% 7.9%



2016









### 71%

#### Grew in Brand Value!

\$2.2 Trillion

Cumulative Brand Value

Source: Interbrand Sept 2019

# 1. Data-Driven Marketing & Analytics

"Data is critical to how we drive our businesses and make decisions... And we have more data and better data than ever before."



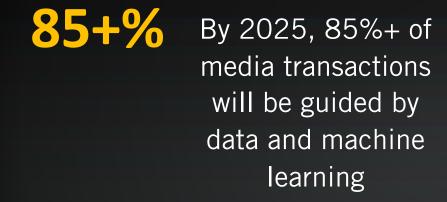
Esther Lee EVP & Chief Marketing Officer





of brand marketers indicate that **more than half** of their revenue is driven from databased triggers

Source: Q4 2019 Customer Engagement Report Merkle 2019



### Data & Analytics Trends

Source: Jack Myers, Chairman, Media Village

"We have to recognize that data doesn't make marketing decisions.

We make marketing decisions... using data to help guide us to where we need to go. We are counted on to steer the ships of our brands."

Doug Zarkin Chief Marketing Officer

LYOTIC/

"The future is about data-driven storytelling, not about data. No one can differentiate on data alone."

**Rishad Tobaccowala** 

**Chief Growth Officer** 



# 2. Technology & Digital Transformation

### Technology & Digital Transformation

Global spending is expected to rise from \$1.25 trillion in 2019 to 1.97 trillion in 2022

Source: IDC, 2018



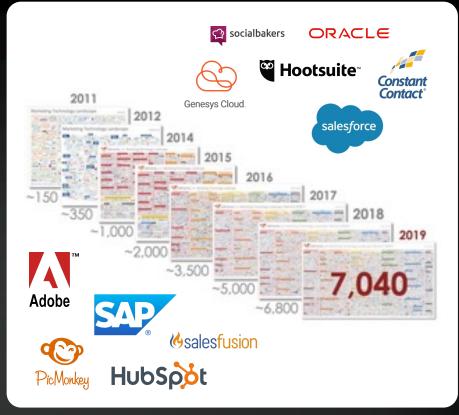
said the pace of innovation in their organizations has accelerated over the past three years due to emerging technologies

**Business & IT Executive** 22 Sur

Source: Accenture 2019

# **3. Marketing Technology**







of B2B and B2C marketers expect their martech budgets to increase this year

39%

of marketers devote 10-25% of their marketing budgets to martech

Source: Chief Marketer, November 2019

### Martech Outlook



+5

Marketers, on average, add up to five new tools to the martech stack every year

Source: Conductor

### **The Case for Martech**

- Martech enables substantial growth
- Martech enables productivity growth
- Real-time business transactions
- One-to-one optimization



# "We are facing an existential crisis..."

**ANA's Board of Directors** 

### **Talent & Leadership Worries**

- 49% CMO's don't have the capabilities to maximize consumer data
- Only 13% of B2C marketers feel confident in their use of marketing technology
  - 30% to 50% of martech spending can be wasteful
- Overall, marketers cite "lack of time" and "lack of skilled staff"

### ANA GROWTH AGENDA



Brand Innovation, Creativity & Consumer Experience

Talent

Data, Technology & Measurement

Society & Sustainability

### **GROWTH PLATFORMS**

#### Data, Technology, and Measurement



Media Rating
Council, Inc.

- Data and Analytics 15,000 engaged members
- Marketing Technology Unit created
  - Mastering the Tech Stack
  - Ad Tech Transparency
  - Service Level Agreements
  - Marketing Futures
- Measurement Unit created
  - Attribution
  - o Cross Platform Measurement



#### **Core Products and Services**



# PRIVACY

# **POLITICAL DYSFUNCTION**



### **67%**

of U.S.-based internet users do not trust social media organizations to protect their personal and private data

Source: Vanafi / e-marketer

### TRUST & TRANSPARENCY



# National Privacy Principles Introduced to Congress November 2019

#### **Privacy for America: Principles**



#### Goals

- To provide strong and comprehensive data protections for individuals
- To establish clear rules for individuals, businesses, and law enforcers
- To stop harmful and unexpected data practices while allowing beneficial practices to continue
- To shift emphasis away from "notice and choice" and towards a common set of norms about what data practices should be prohibited and permitted



# Data & Technology Ambitions

"I think that you always do average work and have average outcomes when you're in an environment grounded by fear.

#### Commit to your beliefs. And really go all in.

Having a fearlessness when executing strategy is something that will make you successful."

THE ORIGINAL



"There is a human at the end of whatever it is you're doing.

> Always have the human at the center of whatever you do."



Deloitte. Digital



# Be a force for good... and a force for growth.



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