## 2020 DIGITAL & SOCIAL MEDIA CONFERENCE

**Bob Liodice** Chief Executive Officer

## 2020 A Tough Year

- COVID 19
- Economy in free fall/partial recovery underway
- Racial Injustice
- A time for healing and revival



Be a force for good...

# and a force for growth.





"There is a human at the end of whatever it is you're doing.

> Always have the human at the center of whatever you do."



Deloitte. Digital



### ANA GROWTH AGENDA





#### "Bring the love... bring the authenticity.

Put your heart on the table as much as you put your wallet on the table.

## Treat the consumer like you treat your brethren."



#### **Olivier François**

Global President, Chief Marketing Officer





## BRAND PURPOSE / PURPOSEFUL MARKETING



IN PARTNERSHIP WITH





## #SEE **GROWTH** HER MISSION

To be the unifying voice to champion gender equality in the advertising, media, and entertainment industries

## ALLIANCE FOR INCLUSIVE AND MULTICULTURAL MARKETING







Home





#### ANA/AIMM Commitment to Equality, Inclusion, and Systemic Change

from America's Marketers, Media Companies, Agencies, Production Companies, and Service Providers

At ANA and AIMM, we strongly believe that every person — regardless of race, ethnicity, sexual orientation, gender identity, ability, religion, age, or culture — should have equal rights, equal representation, opportunities, support, understanding, respect, consideration, voice, and the ability to achieve their full potential. For more than 20 years, we have used our collective voices, reach, and commitment to create an industry that is more inclusive, understanding, and reflective of diverse segments. Although we have done a lot, it is not enough.

As we experience unprecedented loss due to the novel coronavirus, Black and Brown communities continue to face an age-old virus that has infected America for four centuries: racism. As America marches for an end to racism, injustice, and inequality against Blacks, the marketing and advertising industry is here to say we see you, we hear you, we are with you, and we commit to do everything in our individual and collective power to end systemic racism and achieve equality and justice.

As marketers and industry leaders, we commit to unflinchingly examining our own history and current practices to shine a light on systemic and institutional biases that exist within the industry. We can no longer accept the shortcomings of many of our diversity and inclusion initiatives. We commit to examining why they haven't done enough and what action is needed to advance. And we commit to interventions that will have an immediate and sustained impact on equality, inclusion, and systemic change in our ecosystem and in our society.

- We will achieve representation that better reflects our country's demographics throughout the industry: marketers, media companies, agencies, production companies, and service providers. This means equity in representation at every level, access, and voice in other words, a seat at the table. In our yearly diversity reports to the industry, we will include clear actionable steps and guidelines for companies to achieve parity and extend that work to the balance of the industry.
- We will conduct courageous conversations and work with our membership's Employee Resource Groups (ERGs) to understand the systemic inequities throughout the industry so that together we can establish programs that can fix these systems.

## MEDIA TRANSFORMATION & REFORM

#### Largest Issues

#### There are many topics that we need to sort out.



#### Brand-safe environments



A transparent ecosystem where we can clearly understand true value in the ecosystem (agencies & media owners alike)



Ecosystems and relationships with customers that follow all privacy laws

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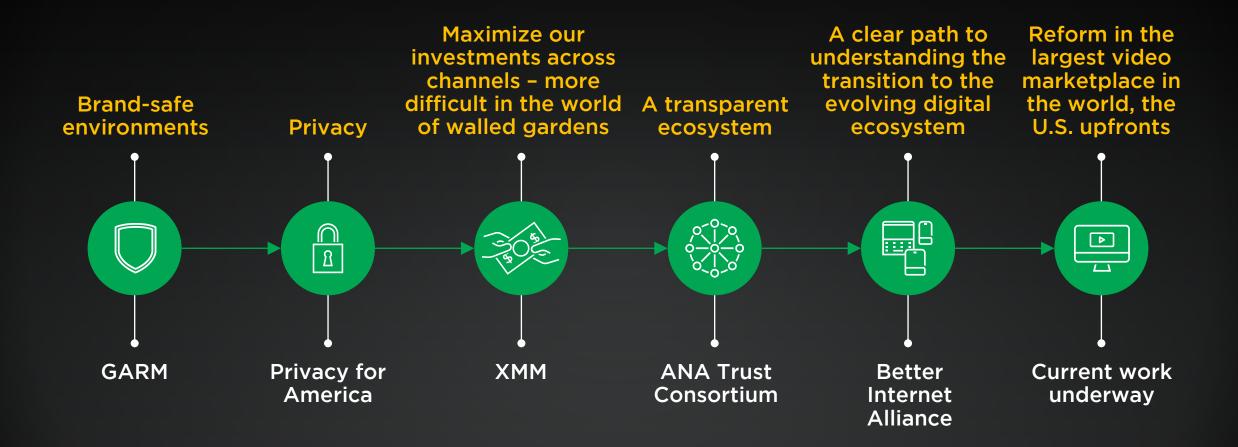
A clear path to understanding the transition to the evolving digital ecosystem



Maximize our investments across channels – more difficult in the world of walled gardens

Reform in the largest video marketplace in the world, the U.S. upfronts

#### **On a Journey of Success**



BRAND SAFETY



## GARM Brand Safety Floor + Suitability Framework





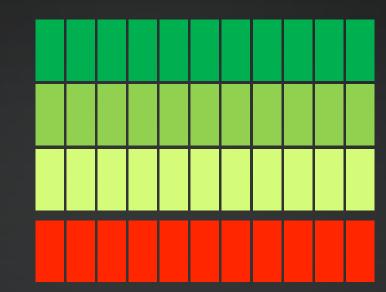
#### **ADVANCING SHARED LANGUAGE + DEFINITIONS** How it works conceptually

#### Sets a series of 11 topic areas

Establishes a Safety Floor a limit that is not suitable for advertising support

#### Creates a Suitability Framework

graded definitions of topic treatments for advertising support



#### **Suitability Framework**

- 1. Adult & Explicit Sexual Content
- 2. Arms & Ammunition
- 3. Crime & Harmful acts to individuals and society
- 4. Death & Injury
- 5. Online piracy
- 6. Hate speech & acts of aggression
- 7. Obscenity and Profanity
- 8. Illegal
  - Drugs/Tobacco/eCigarettes/Vaping/Alcohol
- 9. Spam or Harmful Content
- 10. Terrorism
- 11. Debated Sensitive Social Issues

#### Safety Floor

- Excluded from monetization
- Few exceptions for availability

## PRIVACY & ADDRESSABILITY

#### FOR ADDRESSABILITY

In January 2020, Google announced that it intended to cease support for third-party cookies in its Chrome browser in two years.

#### ANA's response:

"[W]e are deeply disappointed that Google would unilaterally declare such a major change without prior careful consultation across the digital and advertising industries" and note that this move "would threaten to substantially disrupt much of the infrastructure of today's Internet without providing any viable alternative, and it may choke off the economic oxygen from advertising that startups and emerging companies need to survive." *WSJ January 17, 2020* 

> https://www.wsj.com/articles/marketers-and-ad-agencies-askgoogle-not-to-kill-cookies-too-soon-11579206028

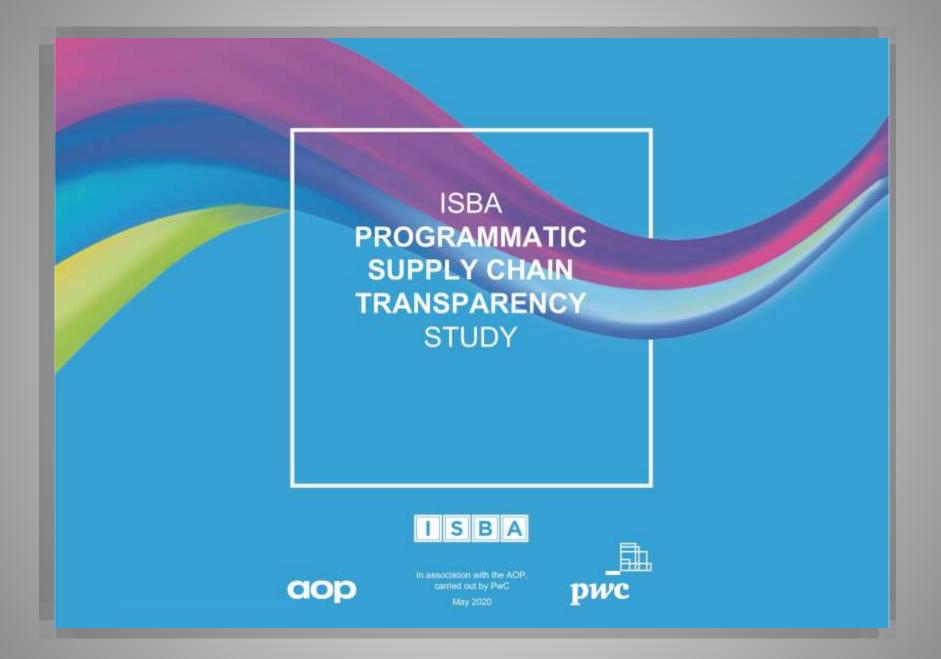
To ensure the business community is effectively heard in this process, ANA, along with its sister ad trades, are jointly founding the Better Internet Alliance to convene working groups in four areas:

- 1. Business Practices
- 2. Technical Standards
- **3**. Privacy, Policy, & Legal Considerations

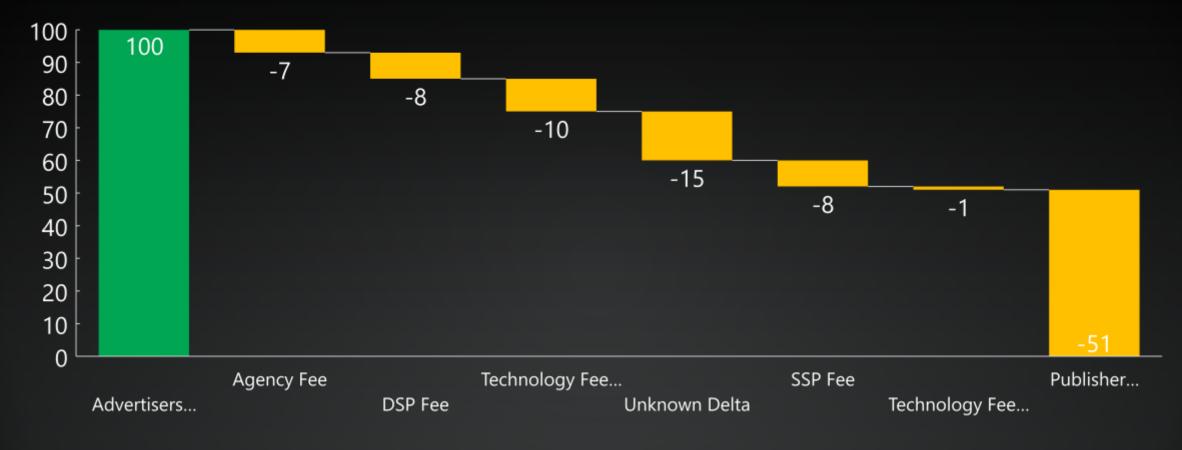
4. Communications & Education

## BETTER INTERNET ALIANCE

## PROGRAMMATIC TRANSPARENCY



#### WHAT IS THIS COSTING BRANDS?



Brand Suppliers: 25% Publisher Suppliers: 8% Unknown: 15% (@ 1/3 of the supply chain providers)



## MEASUREMENT

## THE CROSS-MEDIA MEASUREMENT MISSION

 To create a marketer-centric cross-media measurement system for advertising providing complete measurement of all ad exposures

 Enables planning optimization, frequency management, and outcome measurement

•Ensure relevant and positive consumer ad experience

## MARKETER NORTH STAR MEASUREMENT PRINCIPLES

081

 Complete, transparent and without bias

 Always on, ubiquitous and representative of individual consumer behavior

 Brings together television and digital media

 Delivers reliable, deduplicated reach, and frequency





#### Addressing The MarTech Explosion



CMO's have spoken: vendor-driven contract forms are not working

Initiative will help marketers secure better contract terms for their MarTech arrangements

## MASTERING THE TECH STACK CONTRACTS

### ANA GROWTH AGENDA





#### Verizon is America's most reliable mobile network.

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