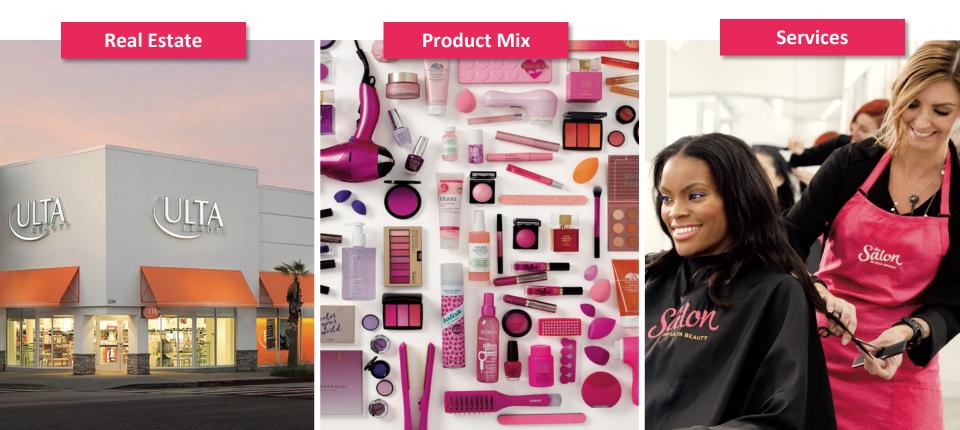
## LIVING OUR STORY IN THE GOOD TIMES & THE BAD



the possibilities are beautiful.™



## • Breaking paradigms since day one. 30 years. 3 core insights.



Top 20 Fastest Growing Retailers in the World

Top Performing Retail Stock of the Decade

#1 Beauty Destination for Teens





## FUNCTIONAL

### EMOTIONAL

### we were here.

## PURPOSEFUL

### we are going here.

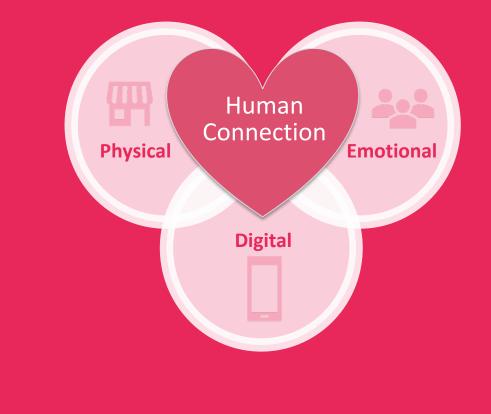


the *possibilifies* are beautiful.<sup>™</sup> • WE USE THE POWER OF BEAUTY TO BRING TO LIFE THE POSSIBILITIES THAT LIE WITH EACH OF US.



# a purpose that matters. experiences that matter.

the synergy of the experience that brings possibilities to life



approachable,
 authentic,
 inclusive,
 welcoming,
 inviting

"Many people think that makeup is all about covering up the things you're insecure about, when really it's just about enhancing what you already have and accepting who you are and who you want to be. [That's] the essence of ulta."

female, age 18





"See Yourself, See Each Other": A Project Breaking Down Beauty Standards Through Open and Honest Conversations

PRODUCED BY ALLURE WITH ULTA

ee Yourself,

# See Yourself. See Each Other.





## ESSENCE ULIA GGRASS UNITED BEAVIEVE POSSIBILITES



# what got you here. won't get you there.

The #MeToo Moment: What's Next?



#### ENDEATION 'We Don't Want to Live a Long Life in Fear'

A mass shooting just two days after the midterm elections has motivated the voing gun-reform activists of March for Our Lives to continue their mission.



VOTE FOR OUR LIVES



'Jane the Virgin's' Gina Rodriguez

The rise of Black Lives Matter: Trying to break the cycle of violence and silence



INTERESTING TIMES JUNE 21, 201

The Next Step for Gay Pride



hoto: Agustin Paullier/AFP/Getty Image

If For brands to survive in this era, they have to move at the speed of culture, which requires thinking about culture differently & mobilizing in a new way.

#### FASTCOMPANY

### ULTA BEAUTY CULTURE STUDIO WHERE BEAUTY & CULTURE CONVERGE

## Cultural Forensics

Secondary research exploration to **identify big** cultural themes



Anthropology

+

4

Powered by

Proprietary.

### **Cultural Connections**

**Custom-built artificial intelligence tool** developed to gather conversation around cultural themes from online communities and ID key intersections with beauty



### **Cultural Immersion**

Anthropological research to explore identified intersection for insight and understanding



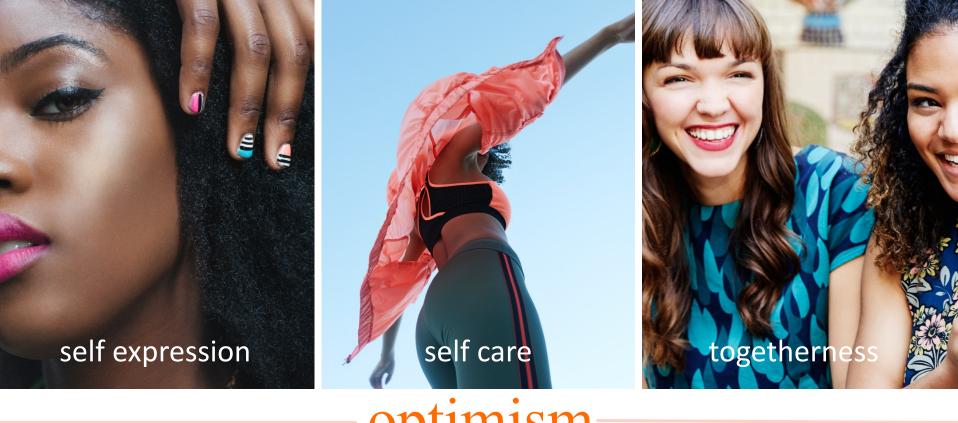
### Culture Circle

Tap **the best minds in beauty and culture** to dive deep into our learnings and debate their impact on culture, category, our brand & business

It was the best of times; it was the worst of times It was the age of wisdom; it was the age of foolishness It was the epoch of belief; it was the epoch of incredulity It was the season of Light; it was the season of darkness It was the spring of hope; it was the winter of despair...

CHÂRLES DICKENS

#### UNLEASHING BEAUTY'S SUPERPOWERS TO MAKE THE WORLD A BETTER PLACE.



optimism

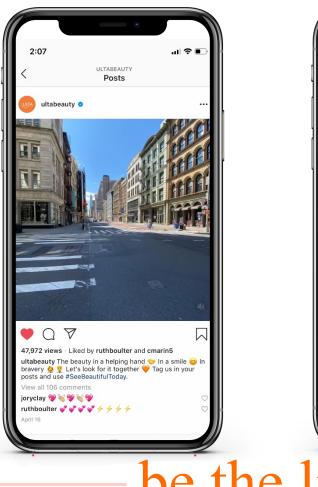
## COVID-19

New brand campaign/platform. New expressions & brand acts. New, changing consumer sentiment. Content company. Channel shift acceleration.

The time is now.



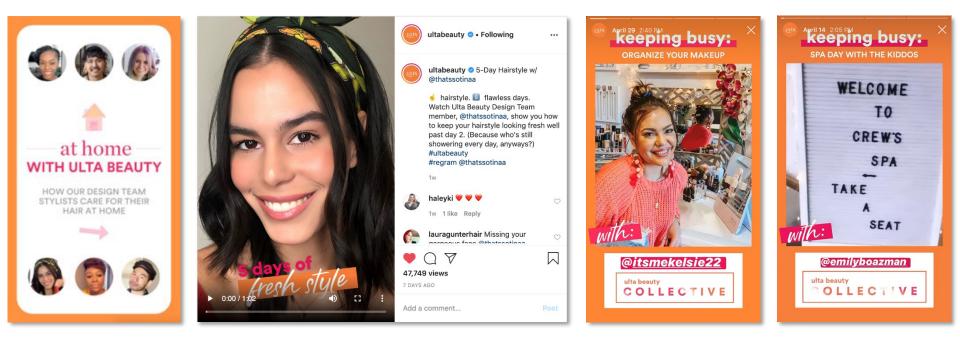
be the light





be the light

## — at home — WITH ULTA BEAUTY



## accelerating our D&I impact



GUESTS Create the most inclusive shopping experience for all guests at all stores and online



### ASSOCIATES

Build a diverse, representative workforce and create the most inclusive associate experience



#### REPUTATION Be a genuine, authentic leader of diversity and inclusion



INFRASTRUCTURE Drive the strategy & implementation through governance, tracking, communication, and change management



# accelerating our D&I impact

WE ALL HAVE A RESPONSIBILITY TO CREATE A JUST SOCIETY.

> - BRYAN STEVENSON ounder, Equal Justice Initiative

🖌 Ö 🔬

Liked by meredith\_goode and 21,305 others

utabasuty Lately, we've been encouraging you to see the beauty that's around us. But there are moments to see the pain around us, too. In light of what's happened this past week, if doesn't feel right to go about business as usual. What does feel right is to stand in solidarity with those who are hurting in our community. We'll be donating to the Equal Justice Initiative (ifeg. Jurg) to help support their efforts to challenge racial injustice. We'll associates—with a series in response to current events to have honest conversations about privilege, systemic racism, and ways to create meaningful change. Check in on seach other. Have the tough conversations. Keep showing kindness to each other here, and everywhere. Julitabasuty

A C 🖸 🖉 🍕

our belief is simple: Black Lives

Matter.

Jacob Blake, Trayford Pellerin and too many others remind us there's still work to do. BLACK. IS. BEAUTIFUL.

tap thru for a peek at our Black-owned brands.



integrity +8pts



## Welcome to the place where beauty lives.









## shaping the experience

WORDS MATTER

LIVING THE STORY MATTERS

SIMPLE IDEAS MATTER

**INTEGRITY MATTERS** 

**EMOTION MATTERS** 



People will forget what you said.
People will forget what you did.
But people will never forget how you made them feel.

**MAYA ANGELOU** 

change the way the world SEES, FEELS AND EXPERIENCES BEAUTY