

#### 2018 ANA Data & Measurement Conference

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#### **Bob Liodice** *Chief Executive Officer*

# Growth!!



#### Growth

Jez Frampton chief executive officer

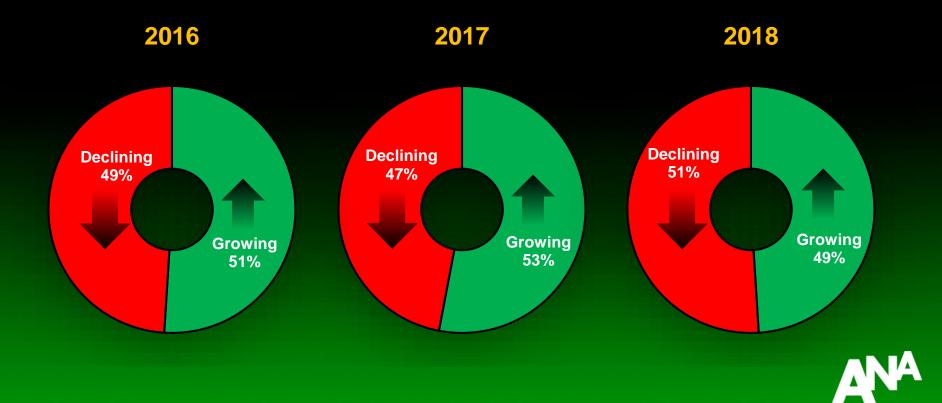
"Growth is fundamental to life. It is an inherent part of being human. Shifts in behavior, expectations and experiences provide incredible opportunities for business growth. One of the most critical ways to turn change into growth is by building a strong brand."

#### **Marketer Decision Making**

# But are we making the right decisions to optimize growth? History says... "No!!"



#### Fortune 500 – 2016-18 After Tax Profits



#### **Marketer Weaknesses**

#### Data

Analytics

### Data-Driven Marketing



#### **Marketer Goals**





#### Lessons:

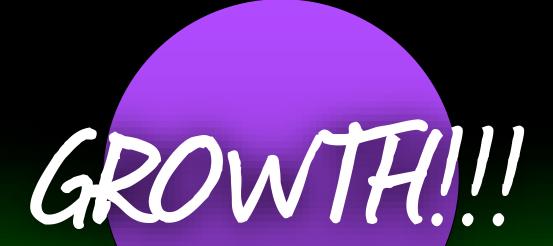




#### Lessons:









Because its purpose is to create a customer, the business has two – and only two functions:

#### Marketing and Innovation

Marketing and innovation create value – all the rest are costs."

Peter Drucker Management Guru

#### Growth Rate by Sector – 2014-16

Healthcare	+12.6%	Apparel	+0.3%
Technology	+6.3%	Automotive	+0.2%
Food and Drug Stores	+3.2%	Media	+0.0%
Retail	+2.1%	Restaurants & Leisure	-0.1%
Telecommunications	+2.0%	Household Products	-0.3%
Transportation	+1.8%	Materials	-0.6%
Financial Services	+1.1%	Chemicals	-0.8%
<b>Business Services</b>	+0.5%	Industrials	-1.2%
Defense & Aerospace	+0.4%	Food, Beverages, Tobacco	-1.4%
Engineering & Constr.	+0.4%	Energy	-19.0%

#### Growth

P&G

#### "Transform, innovate, and drive growth."

Marc Pritchard ANA chairman and chief brand officer

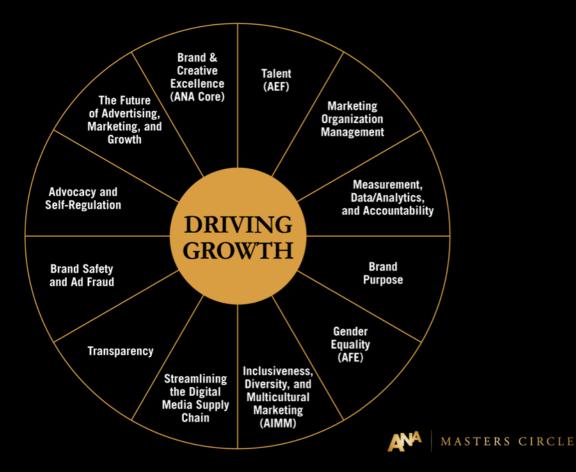




#### Aligning CMOs with Industry Leadership & Growth



#### Driving Growth For You, Your Brand, Our Marketing Industry. ANA Makes a Difference.



## Measurement Data/Analytics Accountability



#### Marketer's Responsibility

#### **Marketer Goals**

## Creating a Culture of Accountability ? $\langle \langle \rangle \rangle$

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#### Talent





#### **Marketing Organizational Shortfalls**

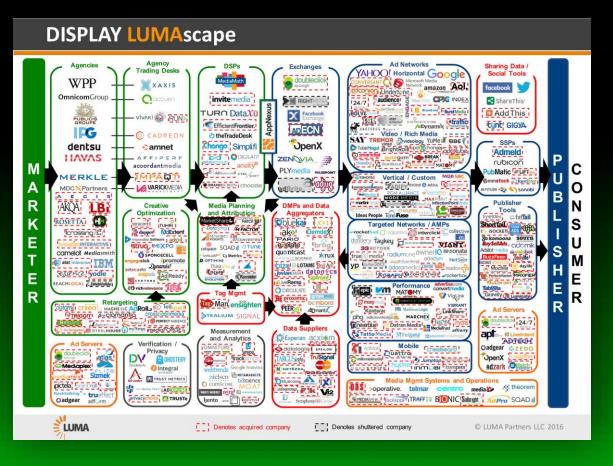




### The Advertising Research Foundation 1120501 Everybody Governs.. Nobody Governs.. Accredited by **1** COMSCORE.



#### **Digital Supply Chain Transparency**







# GDPR

#### California Privacy Act





# Four-Part Plan



#### **1.** The Global CMO Growth Council



#### **Global CMO Growth Council Agenda**

- Technology & Data
- Talent
- Brand Innovation
- Customer Centricity
- Society and Sustainability



#### **2.** Create the Data Analytics Center





#### **3.** Acquire the DMA – The Data & Marketing Association





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#### 4. Leadership – Council for the Future of Marketing, Data & Technology

- P&G
- JPMorgan Chase
- Kelloggs
- American Express
- St. Jude Children's Research Hospital
- AT&T

- Ogilvy
- Experian
- Epsilon
- Neustar
- Media Math
- IBM



#### 4. Leadership – Council for the Future of Marketing, Data & Technology

- Define common approaches to data and technology
- Define a "New Paradigm" for data use/privacy
- Build Brand data practices
- Demonstrate responsible data use as a force for good

